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# Metro- Boston Trauma Resource Guide 2014

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A tool to help our  
communities thrive  
and heal

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The Boston Public Health  
Commission's Division of  
Violence Prevention



This Resource Guide is a living document that will continue to be refined and expanded. Additionally, the various resources' entries have reflected the information that organizations submitted to us (in both content and style) as much as possible. Thus, there may be inconsistencies in the of breadth entries. We welcome anyone who would like to be included in this resource guide to email [info@bphc.org](mailto:info@bphc.org).

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## Behavioral Health Services

### **Boston GLASS**

93 Massachusetts Ave. 3rd floor

Boston, MA 02115

(617) 266-3349

<http://jri.org/services/health-hiv-lgbtq-services/health-and-prevention-services/boston-glass>  
[irivera@jri.org](mailto:irivera@jri.org)

- Boston Gay & Lesbian Adolescent Social Services opened in 1995, as New England's first (and the country's fourth) community center serving young people in the gay, lesbian, bisexual and transgender community. An average of 25-30 youth a night come to GLASS to meet friends, talk to staff or participate in formal personal development programming.
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### **Boston Graduate School of Psycho-Analysis**

1581 Beacon Street

Brookline, MA 02446

(617) 277-3910

<http://www.talk-therapy.org/therapycenter@bgsp.edu>

- The goal of the Therapy Center is to provide affordable, high quality psychoanalytically oriented psychotherapy in an inclusive clinical setting where people of every age and life circumstance are welcome. This non-profit, community - based organization provides short and long term therapeutic services to adults, children, adolescents, couples and families.
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### **Child Witness to Violence Project**

Boston Medical Center

88 East Newton Street, Vose Hall

Boston, MA 02118

(617) 414-4244

[www.childwitnessstoviolence.org](http://www.childwitnessstoviolence.org)

<http://www.childwitnessstoviolence.org/contact-us.html>

- The Child Witness to Violence Projects provides direct mental health services, case management and family advocacy to children (birth to 8 years old) and their families, to treat the effects of violence, and provides training and consultation to community agencies and providers.
- 

### **Family Service of Greater Boston, Inc.**

31 Heath Street

Boston, MA 02130

(617) 523-6400

[www.fsgb.org](http://www.fsgb.org)

[info@fsgb.org](mailto:info@fsgb.org)

- Family Service provides mental health/substance abuse evaluation/counseling; child abuse and neglect prevention/intervention; trauma evaluation/treatment; child/youth social-emotional support; youth development; behavior management; and parenting education/outreach services.
-

**Home for Little Wanderers**

161 S Huntington Ave.

Jamaica Plain, MA

(617) 232-8610

- Serving children and youth from birth to 21 years old, The Home makes a positive impact on over 7,000 lives each year through a wide network of programs. Their "open door" structure allows children, families and young adults to access services at any point in the continuum of care, based on their needs.
- Primary service areas include: individual, group and family therapy; psychological and neuropsychological testing; medication management; child and family skills development; therapeutic mentoring; birth parent counseling; life skills training; community connection and integration; behavioral stabilization; educational preparation; and social, vocational and daily living supports.

*Services:*

- Adoption
  - Foster Care
  - Clinical & Family Support
  - Residential Care
  - Special Education
  - Transitional Programs
  - Case Management
  - Program Evaluation
- 

**Horizons for Homeless Children (?)**

1705 Columbus Avenue

Roxbury, MA 02119

(617) 553-5455; (800) 560-7702

<http://www.horizonsforhomelesschildren.org/>

[edia@horizonsforhomelesschildren.org](mailto:edia@horizonsforhomelesschildren.org)

- Horizons' mission is to improve the lives of young children experiencing homelessness in Massachusetts and help their families succeed by providing high-quality early education, opportunities for play, and comprehensive family support services. To support their mission, they also advocate on behalf of young children, train educators and human services providers, and provide research on the impact of early education on homeless children.
- 

**Institute for Health and Recovery**

349 Broadway

Cambridge, MA 02139

(617)661-3991

<http://www.healthrecovery.org/>

[ihr@healthrecovery.org](mailto:ihr@healthrecovery.org)

*Services:*

- Outpatient behavioral health treatment in home and community settings for women, men, youth and families affected by substance use, mental health challenges, and trauma
- Education and care coordination for youth & young adults in a variety of inpatient and outpatient locations including homes and schools
- Access to residential substance use treatment for families and adolescents

\* Entry appears in multiple categories

- Prevention & Early Intervention services, including school and community-based HIV and substance use education
- Case management for HIV positive individuals and families to support client health and recovery from substance use and mental health disorders
- Substance use and mental health disorder treatment and access to recovery services for individuals formerly involved with the juvenile & criminal justice systems, DCF-involved families, youth, men & women
- Tobacco cessation
- Parenting and trauma training and groups

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**Latin American Health Institute**

95 Berkeley Street  
 Boston, MA 02116  
 (617) 350-6900  
<http://www.lhi.org>  
[boston@lhi.org](mailto:boston@lhi.org)

*Services:*

- Identifying, adopting, and reinforcing specific protective behaviors
- Early detection and reduction of existing health problems
- Tertiary health promotion and disease prevention
- Improving the quality of life of community members affected by health problems
- Avoiding deterioration, reducing complications from specific disorders, and preventing relapse of risky behaviors

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**Trinity Boston Counseling Center (TBCC)**

206 Clarendon Street  
 Boston MA 02116  
 (617) 536-0944 x 346  
[www.trinityinspires.org/tbcc](http://www.trinityinspires.org/tbcc)  
[tbcc@trinityinspires.org](mailto:tbcc@trinityinspires.org)

- TBCC offers a safe place and trained therapists who are ready to accompany clients on their journey to healing. They listen for stress, trauma, and exposure to violence so that they may help.
- Individual Counseling: For those seeking to transform their lives, TBCC offers a safe place and trained therapists who are ready to accompany clients on their journey to healing. We listen for stress, trauma, and exposure to violence so that we may help.
- Training & Workshops: Often, providers of social and ministerial services are themselves underserved – especially those focused on issues of high-risk youth, poverty, social and economic injustice, and violence. TBCC offers training and support to these providers around issues encountered in their professional experience, as well as the personal toll that such work often takes.
- Embedded Clinicians: TBCC has partnered with a number of youth-serving organizations to provide an on-site clinical presence for youth and youth workers. We have found that individuals are more likely to access mental health services through a trusted source. TBCC offers a range of services, including individual counseling for youth and/or youth workers, staff trainings, and crisis management. Partners include: Boston Center for Youth & Families; Street Workers Program; City Year; Department of Youth Services; Fenway High School; and the PACT Initiative (Boston Public Health Commission).

- Support Groups: TBCC offers support groups that are open to the Boston community. Groups are led by TBCC clinicians and meet weekly at Trinity Church for at least six sessions. Recent topics have included: mindfulness-based stress reduction, divorce, and loss/bereavement.
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**YouthConnect**

115 Warren Street

Roxbury, MA 02119

(617) 427-0957

[www.bgcb.org/locations\\_yspn.cfm](http://www.bgcb.org/locations_yspn.cfm)

[youthconnect@bgcb.org](mailto:youthconnect@bgcb.org)

- YouthConnect provides comprehensive clinical services to police-referred young people (ages 24 years and under) and their families. Services are voluntary, confidential and take place at home, in school, or in the community.
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## Child Abuse

### **Children's Advocacy Center of Suffolk County (CAC)**

989 Commonwealth Avenue

Boston, MA 02215

(617)779-2146

[www.suffolkcac.org](http://www.suffolkcac.org)

[cac@suf.state.ma.us](mailto:cac@suf.state.ma.us)

- The Children's Advocacy Center of Suffolk County (CAC) is an interagency, public/private partnership dedicated to minimizing trauma to children and families when concerns of abuse arise. The Center coordinates investigations and assessments with clinical and legal competence in an atmosphere that is safe and respectful of each family's culture. The CAC works in partnership with all the necessary agencies and specialists to coordinate a plan of action. It works with police, prosecutors, social workers, advocates, medical and mental health professionals and others to provide high-quality, specialized services for abused children and their families. The Center collaborates in trainings for schools and community agencies and in research efforts to prevent child abuse in our community.
  - *Services:* Multi-disciplinary (MDT) Investigative Teams; Forensic Interviews; Medical Services; Family Advocacy Services; Mental Health Services; Domestic Violence Services; Training & Community Education
  - *Referrals:* The CAC receives referrals from the Department of Children and Families, Police Departments, the District Attorney's Office and community agencies. A family can also contact us directly for assistance
  - *Costs:* All services are provided at no cost to clients.
  - *MBTA accessible:* Green Line B Trolley, Babcock St. stop
  - *Handicap accessibility:* The CAC is located within the Family Justice Center of Boston building which is handicap accessible.
  - *Neighborhoods:* Boston, Chelsea, Revere and Winthrop
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### **Children's Charter Trauma Clinic\***

**REGION:** Waltham

77 Rumford Avenue

Waltham MA 02453

(781) 894-4307

<http://www.key.org/childrencharter.asp>

[tyler@key.org](mailto:tyler@key.org)

*Services:*

- Trauma Evaluations
- Juvenile Offender Evaluations
- Risk Assessments
- Parenting Evaluations
- Comprehensive Family Evaluations
- Psychological Testing
- Psychopharmacological Assessment and Treatment
- Play Therapy
- Expressive Arts Therapy
- Individual Therapy

\* Entry appears in multiple categories

- Family Therapy
  - Group Therapy
  - Training
  - Consultation
- 

### **Italian Home for Children**

1125 Centre Street

Jamaica Plain, MA 02134

(617) 524-3116 (Staff contact: Denise Hamilton, LICSW Director of Marketing and Admissions)

[www.italianhome.org](http://www.italianhome.org)

- *Services:* IHC provides Residential, Educational, CBAT, BTR, CBHI In Home Therapy/Therapeutic Mentoring, Special Education Schooling on site, Cranwood Group Home in East Freetown, Brighton/Allston Mental Health Services for children, families and adults, Afterschool programs, OT services, Clinical services, and Psychiatric services. Their programs are for children and families who are dealing with trauma in many of the programs and for adults through BAMHA.
  - *Program keywords:* Residential Services, 766 Day School, Individual, group, and family therapy, couples therapy, and In Home Services.
  - *Target population:* Residential/BTR/School/CBAT: 4-12, CBHI: 4-20, BAMHA 4-99
  - *MBTA Accessibility (nearby stations, bus routes etc.):* It is accessible by bus taking the Orange Line to Forest Hills and the #38 bus to their front door.
  - *Handicap Accessibility:* They have the ability to meet the needs of those disabled and needing assistance.
  - *How to access your services:* Please contact Denise Hamilton at (617) 524-3116 X388
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### **Massachusetts Society for the Prevention of Cruelty to Children (MSPCC)**

99 Summer Street, 6th Floor

Boston, MA 02110

(617) 587-1500

[info@mspcc.org](mailto:info@mspcc.org)

<http://www.mspcc.org>

*Services:*

- Mental Health and Child Abuse/Neglect Intervention
  - Family Support and Child Abuse/Neglect Prevention
  - Early Intervention Services
  - Day Care and After School Programs
  - Adoption Services
  - Foster Parent Training and Support
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## Community Violence

### **Center for Community Health and Health Equity: Violence Recovery Program**

Violence Intervention & Prevention

41 Avenue Louis Pasteur

Boston, MA 02115

617.264.8747

cchhe@partners.org

[http://www.brighamandwomens.org/about\\_bwh/communityprograms/our-programs/violence/Default.aspx](http://www.brighamandwomens.org/about_bwh/communityprograms/our-programs/violence/Default.aspx)

- Their goal is to reduce the burden of violence in Boston by providing comprehensive services to patients and families admitted to BWH after sustaining any violent intentional injury. The Program is collaboration between the Center for Community Health and Health Equity and the Division of Trauma, Burn and Surgical Critical Care Department. The Violence Recovery Specialist (VRS) works as part of a multidisciplinary team to offer support and ongoing advocacy for the patient and family during the hospitalization.
- After discharge, the VRS will provide ongoing case management, advocacy, and support to the patient and family to ensure access and participation in services needed for recovery. Advocacy efforts will be guided by an individually tailored case plan that includes specific goals related to healing such as immediate safety (including legal system and housing), mental health counseling services, social support, and other areas as identified by the patient and the VRS.
- To reach the Violence Recovery Specialist, call 617-721-6034, pager #32063, or email [violenceintervention@](mailto:violenceintervention@)

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### **Legacy Lives on Program\***

PO Box 190420

Roxbury, MA 02119

(781)964-1184

[www.legacyliveson.org](http://www.legacyliveson.org)

[legacyliveson@gmail.com](mailto:legacyliveson@gmail.com)

- Legacy, a non-profit organization/ministry, supports families that have been affected by homicide/trauma. They are families that empower, strengthen, love, encourage and build "to live" after trauma. Through Legacy, "No One Stands Alone."

**They provide support with 24hr home visits, and ongoing support built on a faith-based framework.**

### **Louis D. Brown Peace Institute**

1452 Dorchester Ave

Dorchester, MA 02122

(617) 825-1917

[www.ldbpeaceinstitute.org](http://www.ldbpeaceinstitute.org)

[info@ldbpeaceinstitute.org](mailto:info@ldbpeaceinstitute.org)

- The Louis D. Brown Peace Institute assists and empowers families impacted by violence by providing support to survivors of homicide. Applying their peace curriculum in area schools, the Peace Institute works to instill the value of peace in young people. Through education, collaboration and policy advocacy, the Peace Institute works to raise awareness of the causes and consequences of violence on the individual, the family and the community.

\* Entry appears in multiple categories

- They work with schools to develop programs and activities that teach and instill the value of peace and enrich the lives of young people. They provide services to families by assisting and empowering survivors of homicide victims with tools that not only rebuild their lives but also their communities; through Education, Collaboration and Policy Advocacy.
  - They inform and educate the public about the causes and consequences of violence on the individual, the family and the community, while transforming the community into an environment where young people are valued by adults and by their peers for their peacemaking efforts.
- 

### **Mothers for Justice and Equality**

617-516-8086

[info@mothersforjusticeandequality.org](mailto:info@mothersforjusticeandequality.org)

- MJE works at the grassroots level to identify and support motivated community members, particularly mothers, since we believe empowered and engaged mothers, working together, are key to ending neighborhood violence. They act as a catalyst for our members to convene and to empower themselves through education and engagement opportunities.
  - Their operating model hinges on two key mechanisms:
    1. Education empowers MJE members by providing the leadership tools they need to take action and make change.
    2. Engagement includes public actions and campaigns that challenge the normalization of violence, providing members with opportunities to act as catalysts for change at home and advocates for change in their community.
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### **Victims of Violence Program\***

**REGION: Somerville**

Central Street Health Center

26 Central Street

Somerville, MA 02143

(617)591-6360

<http://www.challiance.org/Services/VictimsofViolenceProgram.aspx>

- Crisis intervention and response (initial crisis assessment, treatment planning and episodic or time-limited crisis-focused psychotherapy) for acutely traumatized crime victims and their families
  - Longer term clinical care (psychological assessment, treatment planning and psychotherapy) for adult survivors of physical and sexual violence
  - A wide array of groups, (including groups for adult survivors of childhood abuse and domestic violence and groups for parents, partners, siblings and children of murdered family members).
  - Hospital-based and system-wide victim advocacy and support
- 

\* Entry appears in multiple categories

## Domestic Violence

### **Asosiyasyon Fanm Ayisyen nan Boston (AFAB)**

(617) 297-0096

<http://www.afab-kafanm.org/>

Empowering Haitian women by helping them develop their individual and collective capacity to improve social, economic and political status and thus be able to effect positive changes in their life and their families' lives. AFAB provides:

- Housing and advocacy (six housing units, one transitional unit, and a community center, as well as assistance in benefits and education on housing rights)
  - Programs in adult education, youth development, domestic violence prevention, legal services, and community outreach.
- 

### **Asian Task Force Against Domestic Violence (ATASK)**

Mailing Address: PO Box 120108

Boston, MA 02112

Boston Office Telephone: (617)338-2350; 24 hour Helpline: (617)338-2355

[www.atask.org](http://www.atask.org)

[linda.chin@atask.org](mailto:linda.chin@atask.org)

- Asian Shelter and Advocacy Program - 24 hour helpline, emergency shelter, transitional housing, life skills/ESOL, DV and cultural competency training, legal and community based advocacy for adult and child DV survivors.
  - Service Hours: 9am-5pm Monday to Friday, excluding national holidays; the 24-hour helpline operates 24/7 all year round.
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### **Boston Medical Center – Domestic Violence Program**

One Medical Center Place, Boston MA. 02118

Program Coordinator: 617 414 7734

<http://www.bmc.org/traumasurgery/injuryprevention/patients-caregivers.htm#7>

- Free, voluntary, confidential advocacy services and connection to community resources to any member of the BMC community (patients, staff, students and faculty) who has been hurt by an intimate partner.
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### **Casa Myrna Vasquez**

PO Box 180019, Boston, MA 02118

(617)521-0100

(877)785-2020 SafeLink MA statewide domestic violence hotline

[www.casamyrna.org](http://www.casamyrna.org)

[info@casamyrna.org](mailto:info@casamyrna.org)

- Casa Myrna provides a range of residential and community based services, including SafeLink, statewide domestic violence hotline, to victims of domestic violence and their children.
- 

### **Close to Home**

42 Charles St. Suite A

\* Entry appears in multiple categories

Dorchester, MA 02122  
(617) 929-5151  
<http://www.c2home.org/>  
[info@c2home.org](mailto:info@c2home.org)

*Services:*

- Close to Home seeks to create opportunities for people and organizations to:
  - Learn about domestic violence in their community,
  - Discuss and reflect on domestic violence in their lives and communities,
  - Develop skills to respond to and prevent domestic violence,
  - Develop and implement solutions to domestic violence, and
  - Build strong meaningful connections with each other.
  - Close to Home is leveraging the success of our local community engagement work to influence domestic violence prevention practice and policy locally and nationally.
- 

**Common Purpose Inc.**

455 Arborway  
Boston, MA 02120  
(617)522-6500  
<http://commonpurpose.com/main.htm>  
[commonpurposeinc@aol.com](mailto:commonpurposeinc@aol.com)

- Common Purpose Batterer Intervention Groups consist of a 41 week psycho-educational group in which men examine their use of violence, power, and control through discussion, video tapes, written exercises, self-examination and role plays. Clients include volunteers, court-mandated clients and Department of Social Service referred clients.
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**Crittenton Women's Union**

**Horizons Transitional Living Program for Survivors of Domestic Violence**

<http://www.liveworkthrive.org>

(Clients must be referred by emergency domestic violence shelters--call SafeLink at 877.785.2020)

- Serves victims of domestic violence, 18 years of age or older, and their children.
  - Provides safe, stable, supportive environment for survivors, including case management, education and career development counseling, job and housing search assistance, financial help, child care, mental and general health services.
- 

**Elizabeth Stone House**

(617)427-9801  
<http://www.elizabethstonehouse.org/>  
[david@thomsoncommunications.com](mailto:david@thomsoncommunications.com)

*Services:*

- Information and Referrals
- Anger Management Working Group
- Domestic Violence and Trauma Support
- Economic Sustainability Programs
- Parents' Support Group
- Nurturing Program

\* Entry appears in multiple categories

- Relapse Prevention
  - Domestic Violence Information and Resources
- 

### **Emerge – Counseling and Education to Stop Domestic Violence**

2464 Massachusetts Avenue, Suite 101

Cambridge, MA 02140

617 547 9879

<http://www.emergedv.com/>

- Certified Batterer Intervention Program & Training Site
- Abuser education, anger management, caring dads group, training and resources for survivors

### **Family Justice Center of Boston**

<http://www.bphc.org/whatwedo/violence-prevention/Family-Justice-Center/Pages/Family-Justice-Center.aspx>

989 Commonwealth Ave

Boston, MA 02215

(617)779-2100

- The FJC provides a safe and welcoming environment where a diverse group of partner organizations serve individuals and families who are victims and survivors of domestic violence, sexual assault, sexual exploitation and child abuse. Services are free and all are welcome, including non-English speakers, immigrants (regardless of status), and gay, lesbian, bisexual, and transgender individuals. Some of the services offered to survivors of domestic violence by partner organizations includes:
  - Counseling, advocacy, help with restraining orders, civil legal assistance, and help with obtaining financial assistance and options for housing, education and employment.
- 

### **Finex House**

Mailing address: PO Box 300670

Jamaica Plain, MA 02130

(617)436-2002

<http://www.finexhouse.org/>

[finex@finexhouse.org](mailto:finex@finexhouse.org)

*Services:*

- Wheelchair Accessibility
- Emergency Safe Shelter with 32 beds
- 24 hr Hotline 617-288-1054
- Attorneys to go to court with battered women
- Housing advocacy
- Help with moving
- Crisis intervention
- Emergency Response, Trauma Support and Counseling
- Special Needs Advice
- Child Advocacy and Support Programs (CASP)
- 12 housing vouchers for our Shelter Plus After Care Programs (S+P)
- (CASP) Child Advocacy and Support Project with Day Care
- Sign Language, Spanish, Vietnamese, French and Haitian Creole spoken
- Outreach and services for battered women who are Deaf
- Self Esteem Groups
- Three different types of Parenting Groups

\* Entry appears in multiple categories

- Mental health therapy
  - Substance Abuse Counseling;
  - Elder services
- 

### **GLBTQ Domestic Violence**

Family Justice Center  
989 Commonwealth Avenue  
Boston, MA 02215  
1(800)832-1901  
[www.gmdvp.org](http://www.gmdvp.org)

- Provides support services to survivors domestic violence and sexual assault with a focus on the GLBTQ (Gay, Lesbian, Bisexual, Transgender and Queer) communities.
- 

### **HarborCOV (Communities Overcoming Violence)**

PO Box 505754, Chelsea, MA. 02150  
617.884.9799  
24-Hotline 617-884-9909

- HarborCOV offers victims and survivors of domestic violence free and confidential support that is multilingual and multicultural. Provides:
  - Crisis intervention, safety planning, information and referrals, up to 14 days of emergency housing, supportive independent longer-term housing options, help with financial concerns, legal advocacy, education groups, and support and referrals for your children and teens.
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### **Massachusetts Alliance of Portuguese Speakers (MAPS)**

Domestic Violence and Sexual Assault Services  
<http://www.maps-inc.org/services/domestic-violence-services/>  
Cambridge, Dorchester, and Lowell  
DV/Sexual Assault Services Advocate, Lowell area (978) 970-1250;  
DV/Sexual Assault Services Advocate, Dorchester (617) 825-5897;  
DV/Sexual Assault Services Advocate, Cambridge area (617) 864-7600;

- Provides crisis intervention, safety planning, information, guided referrals, medical and legal advocacy, supportive listening and related services around domestic violence and sexual assault.
  - Also provides outreach and education in the community
- 

### **The Network/La Red**

Mailing address: PO Box 6011,  
Boston, MA 02114  
Hotline (v) 617-742-4911 Hotline (tty) 617-227-4911  
[www.tnlr.org](http://www.tnlr.org)  
[info@tnlr.org](mailto:info@tnlr.org)

- Survivor-led social justice organization working to end partner abuse in lesbian, gay, bisexual, queer and/or transgender communities. Hotline, safehome, support-group, advocacy, referrals. Free & confidential.
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### **Passageways**

Domestic Abuse Intervention and Prevention

[http://www.brighamandwomens.org/about\\_bwh/communityprograms/our-programs/violence/passageway.aspx](http://www.brighamandwomens.org/about_bwh/communityprograms/our-programs/violence/passageway.aspx)

- Brigham and Women's Hospital (617) 732-8753
- Faulkner Hospital (617) 983-7854
- Southern Jamaica Plain Health Center (617) 983-4148
- Brookside Community Health Center (617) 983-6024
- Whittier Street Health Center (617) 989-3027
- Mission Hill Community (857) 225-6559

Provides free, voluntary and confidential services, including:

- Advocacy services, safety planning, individual counseling and support, a safe place to talk, information about health effects of domestic violence, support groups, medical advocacy, legal and court advocacy, and referrals to community resources (health care, housing, shelters, lawyers, and others).
- 

### **Renewal House – Unitarian Universalist Urban Ministry**

24-hour confidential hotline: 617 566-6881

A domestic violence shelter for individuals in crisis and their children, providing:

- Emergency shelter up to 3 months
  - Safety planning
  - In-house support groups
  - Bilingual Spanish/English advocacy
  - English as a Learning Language
  - Health care advocacy
  - Pastoral counseling
  - Children's programs
  - Counseling
  - Referrals to supportive services (housing, education, employment, public benefits)
- 

### **RESPOND – Working to End Domestic Violence**

PO BOX 555

Somerville, MA 02143

Community Service Center phone: 617 625 5996

24-hour Crisis Hotline: 617 623 5900

<http://www.respondinc.org/>

Services are in English, Spanish, French and Portuguese. RESPOND provides:

- Individual counseling and support groups
  - Basic assistance (access to food, clothing, medication, transportation, emergency cell phones, school supplies, hotel assistance when no shelter is available)
  - Legal support
  - Outreach and education
- 

### **Safe Havens Interfaith Partnership Against Domestic Violence\***

89 South Street, Suite 601

\* Entry appears in multiple categories

Boston, MA 02111  
(617)951-3980  
SafeLink 24 Hour Hotline:1(877)875-2020  
[www.interfaithpartners.org](http://www.interfaithpartners.org)  
[info@interfaithpartners.org](mailto:info@interfaithpartners.org)

- Safe Havens works with diverse faith communities and DV service providers to improve community responses to domestic violence and elder abuse by developing and providing education, resources, and technical assistance.
- 

### **Transition House**

1035 Cambridge Street, Suite 10B  
Cambridge, MA 02141  
(617)868-1650  
Staff contact: Ronit Barkai or Jenny Herrera  
[www.transitionhouse.org](http://www.transitionhouse.org)

- Transition House is an innovative nonprofit organization based in Cambridge, MA providing the tools people need to build safe and healthy lives. For almost 40 years, they have offered a full circle of care and support for adults and children overcoming the trauma of family and partner violence.
    - Their trauma-informed programs emphasize personal empowerment, economic self sufficiency, education access, job skills development, permanent affordable housing, positive parenting, youth development, strengthening resiliency and overall wellness.
    - Their Housing Programs include an Emergency Shelter, Transitional Living Program, Supported Housing Program and a Stabilization Program (for those that move to permanent housing). Lengths of stay vary between programs and some (like the Supported Housing Program) are geared to those that are both disabled and have a history of domestic violence. They also offer education around teen dating violence and have an exciting youth peer leadership program called Youth Action Core.
  - *Program keywords:* Domestic Violence, Homeless, Trauma, Children, Teen Dating Violence, Transitional Living
  - *Target population:* Adults, teens and children that are victims of domestic violence
  - *MBTA Accessibility* (nearby stations, bus routes etc.): 69 bus from Lechmere Station
  - *Handicap Accessibility?* YES
  - Referrals or call-in first, no walk-ins please.
-

## Faith-Based Services

### **Black Ministerial Alliance of Greater Boston**

7 Palmer Street, 3rd Floor  
Roxbury, MA 02119  
(617) 445-2737  
<http://www.bmaboston.org/>  
[mkinds@bmaboston.org](mailto:mkinds@bmaboston.org)

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### **Boston Project Ministries**

670 Washington Street  
Dorchester, MA 02124  
(617)929-0925  
<http://www.tbpm.org/>  
paul@tbpm.org; [info@tbpm.org](mailto:info@tbpm.org)

- Connecting rural, suburban, and urban churches and ministries in service partnerships.
  - Training and equipping youth and adults to have a passionate lifestyle for service.
  - Serving as an extension of local churches to help meet physical, social, academic and spiritual needs in the community.
  - Inspiring vision and hope for how God can use people of all ages to make a dramatic change both locally and around the world!
- 

### **Boston TenPoint Coalition**

150 Warren Street  
Roxbury, MA 02119  
(617) 524-4331  
<http://btpc.org/>  
[info@btpc.org](mailto:info@btpc.org)

- The Boston TenPoint Coalition (BTPC) is an ecumenical group of Christian clergy and lay leaders working to mobilize the community around issues affecting Black and Latino youth.
  - The Boston TenPoint Coalition's programs are unique because they:
    - Focus on some of our communities "troubled youth," youth that other agencies most frequently are unable to serve. We work with high-risk youth as their shattered lives and dreams are reflected in their violent and oftentimes callous and/or self-destructive behaviors.
    - Operate in collaboration with other community-based, governmental, and private sector institutions that are also committed to the revitalization of the families and communities in which our youth are raised. By working with other institutions, we reduce duplication of effort.
- 

### **Catholic Charities**

51 Sleeper Street  
Boston, MA 02210  
(617) 482-5440

\* Entry appears in multiple categories

<http://www.ccab.org/>  
[suzanne\\_ouellette@ccab.org](mailto:suzanne_ouellette@ccab.org)

*Services:*

- Basic Needs
  - Child Care
  - Children & Youth
  - Community Interpreter Services
  - Counseling
  - Education
  - Elders
  - Families
  - Haitian Multi-Service Center
  - Mentoring & Tutoring
  - Nurse Assistant
  - Post-Adoption
  - Refugee & Immigrants
  - Shelter
  - Sunset Point Camp
  - Teen Center at St. Peter's
- 

**Jewish Family and Children's Services: Journey to Safety \***

**REGION: Waltham**

1430 Main Street  
Waltham, MA 02451  
(781) 647-5327

<http://www.jfcsboston.org/OurPrograms/BasicNeeds/JourneytoSafetyDomesticAbuse/tabid/212/Default.aspx>

[info@jfcsboston.org](mailto:info@jfcsboston.org)

*Services:*

- Domestic abuse counseling
  - Safety planning
  - Financial assistance
  - Support groups
  - Court accompaniment (including civil, criminal, and rabbinic courts)
  - Assistance with finding housing, job training, employment, legal services, and appropriate public benefits
  - Consultation and support for family members and friends of survivors
  - Consultation and support for clergy members and other community professionals
  - Domestic abuse education/awareness programs for community groups, congregations, youth groups, schools, social groups, and members of the community at large
- 

**Legacy Lives on Program\***

PO Box 190420  
Roxbury, MA 02119  
(781)964-1184

[www.legacyliveson.org](http://www.legacyliveson.org)

\* Entry appears in multiple categories

[legacyliveson@gmail.com](mailto:legacyliveson@gmail.com)

- Legacy, a non-profit organization/ministry, supports families that have been affected by homicide/trauma. They are families that empower, strengthen, love, encourage and build "to live" after trauma. Through Legacy, "No One Stands Alone."

They provide support with 24hr home visits, and ongoing support built on a faith-based framework.

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### **Lutheran Social Services of New England \***

#### **REGION: Worcester**

Refugee and Immigrant Services

51 Union Street, Suite 222

Worcester, MA 01608

Phone: (508)754-1121

Fax: 508-754-1393

[www.lssne.org](http://www.lssne.org)

darnell@lssne.org or [jdahlstrom@lssne.org](mailto:jdahlstrom@lssne.org)

- Lutheran Social Services (LSS) is one of the largest social service organizations in New England. LSS serves children, youth and families; persons with developmental disabilities, mental illness and deafness; persons who are economically disadvantaged; refugees, including unaccompanied refugee minors; and older adults.
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### **Safe Havens Interfaith Partnership Against Domestic Violence\***

89 South Street, Suite 601

Boston, MA 02111

(617)951-3980

SafeLink 24 Hour Hotline: 1-(877)875-2020

[www.interfaithpartners.org](http://www.interfaithpartners.org)

[info@interfaithpartners.org](mailto:info@interfaithpartners.org)

- Safe Havens works with diverse faith communities and DV service providers to improve community responses to domestic violence and elder abuse by developing and providing education, resources, and technical assistance.
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### **Unitarian Universalist Urban Ministry, Roxbury**

UU Urban Ministry

10 Putnam St.

Roxbury, MA 02119

(617)318-6010

<http://www.uuum.org/ryp>

*Services:*

- Daily homework assistance and tutoring
  - SAT preparation
  - College application support and campus visits
  - Activities promoting healthy lifestyles
  - Opportunities for civic engagement
  - Hot meals and transportation home
  - Safe dating and healthy relationships class
- 

\* Entry appears in multiple categories

## General Services

### **Asian American Civic Association**

87 Tyler Street, 5th Floor

Boston, MA 02111

(617) 426-9492

<http://aaca-boston.org>

[info@aaca-boston.org](mailto:info@aaca-boston.org)

#### *Services:*

- **Immigration Counseling:** Recognized as a voluntary agency by the United States Citizenship and Immigration Services (USCIS), the program provides counseling in the areas of initial entry into the U.S., change of status from immigrant or refugee to permanent resident and the application procedure for citizenship. The program also assists clients in petitioning to bring immediate family members – spouses, children, parents and siblings – into the United States.
- **Housing Counseling:** The housing counselor helps clients to find suitable housing – often low income, elderly or government subsidized. The counselor also assists clients in matters of housing code enforcement, tenant-landlord relationships, home buying and home ownership issues, and rehabilitation assistance.
- **Job Counseling and Placement:** A job developer and a job counselor provide assistance in employment counseling, job development and job placement. The counselor also oversees the Chinatown Summer Youth Jobs Program.
- **College Access:** The counselor specializes in assisting foreign-born prospective college students in application processing, financial aid and career counseling. This service offers immigrants a chance to pursue a college education, particularly those adults who have earned credits in other countries but must negotiate the transfer of those credits with their new schools. This service is provided in collaboration with the TERI College Planning.
- **Welfare and Benefits Assistance:** The MSC counselor provides clients with assistance and counseling on both Federal and State benefits, including: SNAP (Former Food Stamp Program), Emergency Aid to Elderly, Disabled and Children (EAEDC), Transitional Aid to Families with Dependent Children (TAFDC), Social Security and Supplemental Security Income (SSI). The counselor also assists clients to file applications and prepare all necessary documents.
- **Fuel Assistance:** The Fuel Assistance program is a federally-funded program providing assistance to families to help them pay their bills during the heating season. The program also provides assistance to those applicants with heat included in their rent. AACA is one of the intake sites for ABCD's Fuel Assistance Program. Areas covered are Boston, Newton, and Brookline. Applications are accepted from November 1 to April 30.
- **Information and Referral:** Information and referral is provided in cases which require services not offered at the Multi-Service Center. Referrals are made to a wide network of community and government agencies as necessary.
- **Tax Preparation and Assistance:** Every tax season from January to April, AACA helps speakers of foreign languages to prepare and file their federal and state income tax returns.
- **Family and Individual Counseling:** The counselor provides assistance to individuals and families struggling to overcome problems related to social and emotional adjustment in a new country. The counselor also conducts public seminars on survival skills and the American world of work.

**Boston Alliance of LGBT Youth (BAGLY, Inc.)**

*Offices/daily drop-in/Cyber Center/Tuesday and Thursday Clinic Location:*

14 Beacon St.

Suite 620

Boston, MA 02108

*Wednesday Night drop-in Meeting/Wednesday Clinic Location:*

565 Boylston St (2<sup>nd</sup> Floor)

Boston, MA

(617)227-4313 (office)

(617)-227-TEST (8378) (clinic)

[www.bagly.org](http://www.bagly.org)

[kmassarsky@bagly.org](mailto:kmassarsky@bagly.org); Staff contact: Kurtlan Massarsky

- The Boston Alliance of Gay, Lesbian, Bisexual, and Transgender Youth (BAGLY, Inc.) is a youth-led, adult-supported social support organization committed to social justice, and creating, sustaining and advocating for programs, policies, and services for the GLBT youth community. BAGLY's programs include a weekly drop-in meeting, three day a week FREE sexual health clinic including FREE rapid HIV testing, 5 day a week drop in space and cyber center, youth speaker's bureau, local, state and national advocacy, and annual youth dance including the nation's oldest and largest LGBT youth Prom, the BAGLY Prom.
- *Program keywords:* Youth, LGBT, social support, youth led,
- *Target population:* LGBT youth 22 y/o and under in and around the Boston Metro area. Particular focus on youth of color, low-income, homeless/marginally-housed, and transgender youth.
- *MBTA Accessibility (nearby stations, bus routes etc.):*

*Offices/daily drop-in/Cyber Center/Tuesday and Thursday Clinic Location:*

Park Street Station (Red and Green Lines)

43 Bus Route (Beacon St. @ Park St.)

*Wednesday Night drop-in Meeting/Wednesday Clinic Location:*

Copley Square Station(Green Line)

- *Handicap Accessibility?* Yes (Both locations)
- *How to access your services:* General support accessed via walk-in during hours of operation. Clinic services accesses via walk-in during hours of operation or by appointment by calling 617-227-TEST(8378)

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**East Boston Social Center**

68 Central Square

East Boston, MA 02128

(617) 569-3221

<http://www.ebsoc.org/>

[mdipietro@ebsoc.org](mailto:mdipietro@ebsoc.org); [jkelly@ebsoc.org](mailto:jkelly@ebsoc.org)

*Services:*

- Boston Youth Network
- East Boston Camps
- Summer Program
- Early Learning Childcare
- School Age Childcare
- Seniors Programs

\* Entry appears in multiple categories

- Soccer Nights
- 

### **Hispanic Black and Gay Coalition**

485 Columbus Ave

Boston, MA 02118

(617)417-5779

<http://www.hbgc-boston.org/>

[Info@HBGC-Boston.org](mailto:Info@HBGC-Boston.org)

- Hispanic Black Gay Coalition (HBGC) is one of few non-profit organizations in Boston dedicated to the unique and complex needs of the Black, Hispanic and Latin@ LGBTQ community. Founded in 2009, we work to inspire and empower Latin@, Hispanic and Black LGBTQ individuals to improve their livelihood through activism, education, community outreach, and counseling.
- 

### **Massachusetts Alliance of Portuguese Speakers (MAPS)**

Cambridge Office: 1046 Cambridge Street Cambridge, MA 02139

Dorchester Office: 1 Stoughton Street Dorchester, MA 02125

Cambridge Office: 617-864-7600 Dorchester Office: 617- 825-5897

<http://www.maps-inc.org/>

[ljiosimovich@maps-inc.org](mailto:ljosimovich@maps-inc.org)

*Services:*

- Batterer Intervention Program
  - Citizenship Assistance
  - Domestic Violence and Sexual Assault Services
  - Driver Alcohol Education
  - Elder Services
  - English for Speakers of Other Languages (ESOL) Courses
  - Family Support Services
  - HIV/AIDS Case Management
  - HIV/AIDS/STI Prevention & Education
  - HIV/STI Counseling & Testing
  - Immigrant Integration Services
  - Portuguese Language Courses
  - Translations/Notary Public
  - Voter Registration
- 

### **Viet-AID Early Childhood Education Programs**

42 Charles St.

Dorchester, MA 02122

(617) 822-3717 x30, Karen Moynihan, Interim Director of Child Care Services

(617) 822-3717 x16, Trang Nguyen, Family Child Care Manager

[Vietaid.org](http://Vietaid.org)

- Viet-AID Au Co Preschool provides year round preschool for children. It opens from 7:30AM to 5:30PM, Mondays-Fridays. Breakfast, lunch and afternoon snacks are provided daily. The program provides comprehensive services that address the range of children's physical, social,

emotional, cognitive, and language development needs and to partner with families to ensure the well-being of their children. Children learn through participating in constructive play, songs, stories, role-play and hand on activities with the guidance and support of adults in a nurturing, challenging, self-affirming and fun learning environment that meet each child's individual needs. The program also offers parental support services,

- Viet- AID Family Child Care Program provides year round childcare services for children ages 0 to 6. Each provider is licensed by the Department of Early Education and Care (DEEC); both subsidized and private slots are accepted
  - Viet-AID Early Childhood Education Programs provide free childcare services to teen parents and homeless families.
  - *Program key words:* Support Service to the Parents of Viet-AID Early Childhood Education
  - *Programs Target Population:* Parents of Viet-AID Early Childhood Education Programs
  - *MBTA Accessibility:* Field Corner Red Line
  - *Handicap Accessibility:* yes
  - *How to access your services:* We take both walk in and referrals.
-

## HIV/AIDS

### **AIDS Action Committee**

75 Amory Street  
Boston, MA 02119  
617.437.6200

<http://www.aac.org/>  
[korr@aac.org](mailto:korr@aac.org)

#### *Services:*

- Check-in
  - Client Advocacy / Case Management
  - Community Outreach and Education
  - HIV Counseling & Testing
  - HIV Health Library
  - Hotlines & Websites
  - Housing
  - Legal Services
  - MALE Center
  - Mental Health Counseling
  - National HIV Behavioral Surveillance System (NHBS)
  - Needle Exchange
  - Peer Support
  - Rental & Utility Assistance
  - TransCEND
  - Youth on Fire
-

## Hospital-Based Intervention

### **Arbor Hospital**

49 Robinwood Ave.

Boston, MA 02130

(617) 390-1224

<http://www.arbourhealth.com/organizations/arbour-hospital/>

*Services:*

- 24-Hour Evaluations, Triage, and Admissions
  - Inpatient Treatment for Adolescents and Adults
  - The Quincy Center – High Intensity Inpatient Psychiatric Unit for Adults
  - Partial Hospitalization for Adults
  - Dual Diagnosis Services for Adolescents and Adults
  - Partial Hospitalization for Latino Adults Spanish LPHP
  - Inpatient and Outpatient ECT Services
  - Outpatient Services
  - The Parker House: a short-term supervised dorm for men concurrent with PHP
- 

### **Brigham and Women's Hospital Violence Intervention and Prevention Programs**

41 Avenue Louis Pasteur

Boston, MA 02115

(617)264-8750

[http://www.brighamandwomens.org/about\\_bwh/communityprograms/our-programs/violence/Default.aspx](http://www.brighamandwomens.org/about_bwh/communityprograms/our-programs/violence/Default.aspx)

[violenceintervention@partners.org](mailto:violenceintervention@partners.org)

[mchadwick1@partners.org](mailto:mchadwick1@partners.org)

- Provide advocacy to victims of community violence at the hospital and prevention programming for community.
- 

### **Fenway Health**

Ansin Building

1340 Boylston Street

Boston, MA 02215

(617)927-6000; (888)242-0900

[www.fenwayhealth.org](http://www.fenwayhealth.org)

[Information@fenwayhealth.org](mailto:Information@fenwayhealth.org)

- In keeping with Fenway Health's commitment to care for the whole person, behavioral health is a fundamental part of our primary care model. They offer individual, group, couple, and family therapy; psychiatric consultation; and addiction services. More about behavioral health care and services.

*Services:*

- LGBT Family & Parenting Services
- LGBT & Peer Listening Lines
- Substance Abuse Services
- Support Groups

\* Entry appears in multiple categories

- Violence Recovery Program
- 

### **Haven at Massachusetts General Hospital**

55 Fruit Street  
Boston, MA 02114  
(617) 724-0054

<http://www.mghpcs.org/socialservice/programs/haven/haven@partners.org>

*Service for survivors of intimate partner violence:*

- Support Groups
- Ongoing counseling
- Advocacy
- Educational Workshops
- Accompaniment to court or other appointments
- Safety Planning
- Referrals to Resources (within or outside of MGH)

*Services for health care providers:*

- Consults for professionals employed at MGH and others within the community
- Trainings on all aspects of the work that HAVEN does and the dynamics of intimate partner abuse
- Policy and Protocol Development within MGH

*Services for adolescents:*

- Education
  - Support
  - Awareness events at school
- 

### **Healthcare for the Homeless**

780 Albany St  
Boston, MA 02118  
(857) 654-1000

[www.bhchp.org](http://www.bhchp.org)  
[info@bhchp.org](mailto:info@bhchp.org)

- The integrated care model at BHCHP unites physicians, physician assistants, nurse practitioners, nurses, case managers and behavioral health professionals in a close collaboration. They follow patients together and separately in a variety of settings: on the street, at Barbara McInnis House, in our outpatient clinics and, as needed, in shelter or housing.
  - A patient can move from street to clinic to hospital to respite care to shelter to housing, having easy and regular contact with at least one member of the medical team so that serious medical and behavioral diagnoses receive integrated attention.
- 

### **Violence Intervention Advocacy Program**

Boston Medical Center  
Department of Emergency Medicine  
771 Albany St.  
Boston, MA 02118

\* Entry appears in multiple categories

(617) 414-4454 (Staff Office)

Program Manager: Elizabeth Dugan, LICSW, (617) 414-4926

- The Violence Intervention Advocacy Program (VIAP) is a hospital based intervention program located at Boston Medical Center. All Gunshot and/or Stabbing victims who are treated in the Emergency Department at BMC are eligible for services/support with mental health, educational and vocational goals, housing, legal, parenting and financial literacy.
-

## Parenting

### **Children's Services of Roxbury**

520 Dudley Street  
Roxbury, MA 02119  
(617)989-1093  
[info@csrox.org](mailto:info@csrox.org)  
<http://www.csrox.org>

A care coordinator is assigned to work with your youth and family that have enrolled in ICC. The care coordinator is responsible for working with you to:

- Complete a risk management and safety plan
- Conduct a comprehensive home-based assessment of your youth's and family's strengths and needs
- Bring together a planning team of people the family identifies (e.g. teachers, state agency workers, friends, neighbors, etc) to help support your youth and family
- Facilitate development of an individual care plan (ICP) that guides your family and team in working toward the goals you choose
- Make sure the services and supports are in place and are helping your youth and family as planned
- Family Support and Training

Family Partners are experienced caregivers of youth with special needs. The family partner works closely with you-the parent(s) or caregiver(s) of the youth by:

- Teaching how to move through the youth-serving systems
  - Helping locate services and supports in the community
  - Developing supportive connections
  - Supporting and coaching you in reaching goals identified in the ICP
- 

### **Family Nurturing Center of Massachusetts**

200 Bowdoin Street  
Dorchester, MA 02122  
(617)474-1143  
[www.familynurturing.org](http://www.familynurturing.org)  
[info@familynurturing.org](mailto:info@familynurturing.org)

- Family Nurturing Center strengthens families by providing Nurturing Parenting Programs and community-based family support programs in Boston and training to expand Nurturing Programs across Massachusetts.
- 

### **JPC Tree of Life**

1542 Columbus Ave  
Roxbury MA 02119  
(617)522-1018  
<http://jpctreeoflife.org>  
[nocemnoce@aol.com](mailto:nocemnoce@aol.com)

- JPC Tree of Life's Family Resource Center is meant to be a welcoming, accessible place where families can feel free to come and utilize the many resources we have at the center for no cost. In

\* Entry appears in multiple categories

the reception area, parents can use the computers to build their resume and search for jobs, and they can come with their children and work on homework. Telephones are made available to call different resources, to inquire about services, to renew services, and more. We also have several parenting books available.

- The Child's Room is equipped with toys and books to create a fun space for families to interact. Parents can come to meet with a resource worker and allow their children to play during the meeting. Regular children's activities are held in this space to encourage parent-child interaction and educational growth for the child.
  - The Center also prides itself in its Family Resource Workers, who can help families navigate through the system- from finding resources to filling out applications to home and office visits.
  - Finally, with enough notice, the Family Resource Center is able to utilize Urban Edge's Conference Room Space for family educational groups, activities, and community support.
- 

### **Parents Helping Parents of Massachusetts\***

#### **REGION: Watertown**

108 Water Street

Watertown, MA 02472

tel: 617.926.5008

[info@parentshelpingparents.org](mailto:info@parentshelpingparents.org)

Hotline number: 1(800)-632-8188

- A 24-hour Parental Stress Line that provides telephone counseling and information and referral to parents
  - A network of anonymous and confidential Parent Support Groups that meet in many locations throughout Massachusetts.
- 

### **Saint Mary's Center for Women and Children**

90 Cushing Avenue

Dorchester, MA 02125

(617)436-8600

<http://stmaryscenterma.org/>

[contact@stmaryscenterma.org](mailto:contact@stmaryscenterma.org)

- St. Mary's Center for Women and Children offers innovative and family-centered programs for women and children who have experienced trauma and are living in poverty. Placing families at the center of our efforts, St. Mary's Center works in partnership with young women, many of them mothers, to break the intergenerational cycle of poverty and achieve lasting, powerful change by building their emotional well being, educational achievements and economic independence.
  - St. Mary's Center supports 500 women and children annually with shelter, clinical and educational services, job training, employment placement, and search for affordable permanent housing.
- 

### **Youth and Family Enrichment Services**

1234 Hyde Park Ave, Suite 104

Hyde Park, MA 02136

(617) 364-0370

<http://www.yofes.org/>

\* Entry appears in multiple categories

[yofesyouth@yofes.org](mailto:yofesyouth@yofes.org)

- Open Access to Music Education for Children (OAMEC): Offers music instruction, performance opportunities, and cultural awareness to children and youth. The following classes are offered to all regardless of ability to pay: Violin – Viola – Cello – Guitar – Piano and Choir; Flute, clarinet, saxophone and trumpet. Youth Builders Afterschool and Summer Program: The program offers homework help and academic skill-building, health education, recreation, cultural awareness and ethnic pride, community service, and nutritious snacks to 40 elementary and middle school students at the Church of the Holy Spirit in Mattapan and to high school at the Boston International and New Comers Academy (BINCA). YOFES also offers a six week intensive summer enrichment program to 200 youths ages 6 through 18. Students receive daily academic help as well as enrichment activities such as dance, martial arts, music, art and recreational activities (field trips, basket ball competition, etc.) Haitian American Responsible Teens (HART): Offers health education workshops to 9th and 10th graders recruited through the Boston Public School system.
  - Parenting Education: We offer parenting workshops to all parents on issues related to parenting skills, adolescence, school readiness and access to college. We help families navigating the education system and accessing health, financial, housing, employment, and other needed resources
  - Health Careers for Haitian Youth: To address the lack of Haitian health professionals, YOFES offers mentoring, career guidance, academic preparation, and support networks to interested youth to help them pursue health careers. HCHY
  - Targeted Health Education: We offer workshops on STD/STI and HIV/AIDS– Nutrition and Childhood Obesity. In the aftermath of the January 12, 2010 earthquake, we have been offering individual and group counseling to students in need of such a service to respond to the psychosocial needs of the Haitian community.
  - Youth Leadership Initiatives: All of our activities are youth led. Youth play an important role in program design and implementation. Youth receive specific trainings in leadership skills, job readiness, resume preparation, mentoring and counseling. Certified Nursing Assistant (C N A) Programs BATA (Boston Adult Technical Academy). YOFES offers a special class to young adult Haitians at BATA as a way to open doors for them in the health career field.
-

## Immigrant & Refugee

### **Boston Center for Refugee Health and Human Rights**

771 Albany Street

Dowling 7

Boston, MA 02118

(617) 414-4794

<http://www.bcrhr.org/>

- Our services are designed to meet the special needs of asylum seekers, torture survivors, and refugees from all around the world.

We can help with:

- Medical Care
  - Mental Health Services
  - Social Services
  - Evaluations for Asylum Cases
  - Legal Referrals
  - Career Development Services for Asylum Seekers
  - English Language Training
  - Support Groups
- 

### **International Institute of New England**

One Milk Street

Boston, MA 02130

(617) 695-9990

<http://iine.us/>

[zsfredo@iiboston.org](mailto:zsfredo@iiboston.org)

- The International Institute of New England is committed to meeting the needs of Boston's refugee and asylee communities. We provide services at our Boston office to newly arrived refugees, asylees, asylum-seekers and survivors of human trafficking. Services are based on eligibility and include clinical counseling, refugee resettlement, case management, employment, English language learning and microenterprise. Intakes: contact the Intake Coordinator, Zoe Sousa Hull-Sfredo, at 617-695-9990.
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### **Lutheran Social Services of New England\***

#### **REGION: Worcester**

Refugee and Immigrant Services

51 Union Street, Suite 222

Worcester, MA 01608

(508)754-1121

[www.lssne.org](http://www.lssne.org)

[darnell@lssne.org](mailto:darnell@lssne.org) or [jdahlstrom@lssne.org](mailto:jdahlstrom@lssne.org)

- Lutheran Social Services (LSS) is one of the largest social service organizations in New England. LSS serves children, youth and families; persons with developmental disabilities, mental illness and deafness; persons who are economically disadvantaged; refugees, including unaccompanied refugee minors; and older adults.

\* Entry appears in multiple categories

**Massachusetts Immigrant Refugee & Advocacy Coalition (MIRA)**

105 Chauncy Street, Suite 901  
Boston, MA 02111

<http://miracoalition.org>

- The Massachusetts Immigrant and Refugee Advocacy Coalition (MIRA) is the largest organization in New England promoting the rights and integration of immigrants and refugees. They serve the Commonwealth's one million foreign-born residents with policy analysis and advocacy, institutional organizing, training and leadership development, and strategic communications. The Coalition involves an active membership of over 130 organizations, including community-based groups, social service organizations, ethnic associations, schools, refugee resettlement agencies, health centers and hospitals, religious institutions, unions, and law firms, as well as thousands of individual members, contributors, and allies.

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**Refugee and Immigrant Assistance Center (RIAC)**

31 Heath Street  
Jamaica Plain, MA 02130  
(617)238-2430  
<http://riacboston.org>

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## Sexual Exploitation

### **The Josephine Butler E.V.A. Center** (formerly Kim's Project)

The Family Justice Center

989 Commonwealth Ave

Boston MA, 02215

(617)779-2133

[kimsprojectfjc@yahoo.com](mailto:kimsprojectfjc@yahoo.com)

- The EVA Center (a survivor run center) offers respectful long term comprehensive exit services, information and resources for women impacted by the sex trade.
- 

### **My Life My Choice at Justice Resource Institute**

989 Commonwealth Avenue

Boston, MA 02215

(617)779-2179

[www.fightingexploitation.org](http://www.fightingexploitation.org)

[lgrace@jri.org](mailto:lgrace@jri.org)

- MLMC works to end the commercial sexual exploitation of girls. Through training, mentoring, and prevention, we educate and empower girls while helping survivors find safety.
- 

### **Roxbury Youthworks Inc.**

Administrative Office

841 Parker Street

Suites 104-106

Roxbury Crossing, MA 02120

(617)427-8095

<http://www.roxburyyouthworks.org>

[ctoledo@roxburyyouthworks.org](mailto:ctoledo@roxburyyouthworks.org)

*Services:*

- Stabilize and reintegrate youth into the community coming out of court-ordered detention and treatment facilities.
  - Address the multiple needs of young people who have been commercially sexually exploited.
  - Work with law enforcement, child-serving public agencies and other non-profits to end the commercial sexual exploitation of children through public awareness campaigns and passing of legislations.
  - Prevent youth and their families from becoming further system involved ie: keeping youth with their own families and reuniting them whenever possible.
  - Assist youth in achieving their goals through educational advocacy and support, enhancing their job readiness and finding them employment opportunities.
  - Provide basic needs assistance such as food, clothing, hygienic products and a safe place to gather.
  - Teach clients how to be active and engaged community leaders while finding opportunities for them to apply these skills.
-

**Support to End Exploitation Now (SEEN)**

989 Commonwealth Ave

Boston MA 02215

(617)779-2145

<http://www.suffolkcac.org/programs/seen/#contact>

[elizabeth.bouchard@state.ma.us](mailto:elizabeth.bouchard@state.ma.us)

*Objectives:*

- Empower child/teen victims to leave their exploiter and utilize opportunities to regain control of their future and life;
  - Ensure victims' physical and psychological safety;
  - Ensure victims' access to resources and services, including: medical care, mental health care, substance abuse treatment, educational opportunities, job skills training, mentors/advocates, and more;
  - Enforce offender accountability by apprehending and prosecuting adults who exploit youth; and
  - Address the larger social issues impacting at-risk youth.
-

## Sexual Violence

### **Boston Area Rape Crisis Center**

99 Bishop Allen Drive

Cambridge, MA 02139

(617)492.8306 – 24 hr hotline (800)841-8371

[www.barcc.org](http://www.barcc.org)

[info@barcc.org](mailto:info@barcc.org)

- The Boston Area Rape Crisis Center's (BARCC) mission is to end sexual violence through healing and social change. BARCC provides comprehensive, free services including a 24-hour hotline, 24-hour medical advocacy, individual and group counseling, case management, and legal advocacy. BARCC also provides community awareness and prevention services through partnerships and training with organizations and communities.
  - *T Accessibility:* BARCC has two offices: one in Central Square and another on Commonwealth Ave at the Family Justice Center. Central Square is accessible by the redline and bus lines: 1, 47, 70, CT1. The office at the Family Justice Center is accessible by the Green Line B Train at the Babcock Street stop and bus lines: 57, 57A.
  - *Handicap Accessibility:* The Central Square office has an elevator to access the BARCC office, however the bathrooms are not handicap accessible. The FJC is on the first level and has handicap accessible bathrooms.
  - *Access:* Services can be accessed by calling the hotline (800-841-8371) or the office ((617-492-8306) to set up an appointment with any of the departments.
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### **Northnode, Inc.**

Mailing address: Post Office Box 130

Roslindale, MA 02131

(617) 522-8755

<http://www.northnode.org/>

[Indra@northnode.org](mailto:Indra@northnode.org)

- Northnode's mission is to develop and deliver effective assistance to individuals struggling to be safe and healthy in their communities. A significant part of our work is focused on people whose safety and well-being are jeopardized by illness or incapacity and on the adult and child survivors of sexual and domestic violence.
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## Substance Abuse

### **Bridge Over Troubled Waters**

47 West Street

Boston MA, 02111

(617)423-9575 x210

**[www.bridgeotw.org](http://www.bridgeotw.org)**

- Transitional Day Program – The Transitional Day Program (TDP) provides a drop-in center for homeless and street youth who require basic survival services and a safe place to spend time off of the streets. It is open from 8:00 am until 4:30 pm, Monday through Friday, offering breakfast, lunch, showers, laundry and lockers as well as access to Case Managers who can provide support, referrals and crisis counseling. Youth who reside at the Emergency Shelter utilize the TDP for dinner, extended hours and weekends.
- Counseling & Substance Abuse Services – Substance abuse counseling at Bridge is a regularly scheduled, goal oriented process that incorporates problem-solving, relational, and cognitive methods. Bridge clinicians are trained in multiple modalities including cognitive behavioral therapy, motivational interviewing and solution focused therapy. Group counseling focuses on such issues as emotional management, early recovery, and sober living. Through group counseling, youth develop trust, build supportive relationships and learn positive methods for dealing with emotions that might otherwise be expressed in destructive ways or suppressed by drug use.
- Education and Career Development - Bridge’s GED Program provides self-paced study, tutoring, and individual and group instruction to youth at every grade level to support their goal of earning their GED. The Workforce Development Program provides a wide range of job-training competencies, including a Professionalism and Computer Training course. Through the GED to College Pathways program, students are taught skills they need to successfully navigate college life and are introduced to the post-secondary academic environment.
- Street Outreach/Mobil Medical Van – Street Outreach Workers seek out runaway and homeless youth on the streets of Boston and the surrounding communities and intervene by offering support, treatment and alternatives to street life. Outreach is an essential tool for reaching the runaway and homeless youth population. The Mobile Medical Van provides medical intervention, education, counseling and nutrition (sandwiches/beverages).
- Runaway Services - Bridge is the primary responder for calls to the National Runaway Switchboard (NRS) from the Boston area. Through the Bridge Emergency Hotline, adolescents can contact a runaway counselor at any time of the day or night to discuss their crisis or to receive emergency housing. Runaway Counselors work with youth and, whenever possible, with parents and other family members to resolve the conflict that led to the crisis and return youth to a supportive, safe environment. Bridge provides runaway youth and their families open access to the support and opportunities they need to ensure that their immediate and long-term needs are met. Bridge runaway services are offered apart from the traditional social service and juvenile justice systems. All services are voluntary and free.
- Medical and Dental Services – Bridge provides a dental clinic on rotating Monday and Tuesday nights through volunteers from the community and local university dental schools. Medical services are provided on our Medical Outreach Van through community volunteers.
- Residential Services – Bridge provides a Transitional Living Program and a Maternal Group Home for homeless youth and single mothers who need support while completing their education and building skills for independence.

- Shelter Services - The Bridge Emergency Youth Shelter takes young adults directly off the streets of Boston and provides them with a safe, bed and seamless access to a continuum of services that allows them to further their education, build job skills, and address issues such as addiction and mental illness so they may transition successfully into independent living.
  - *Program keywords:* Homeless and runaway, throwaway youth. Youth at risk
  - *Target population:* 14 to 24 years old
  - *MBTA Accessibility:* Street T and multiple bus lines
  - *Handicap Accessibility?* Yes
  - *How to access services:* Walk-in or referral
- 

### **Hope House**

8 Farnham Street  
Boston, MA 02119  
(617)971-9360

<http://hopehouseboston.org/>

[Paul@hopehouseboston.org](mailto:Paul@hopehouseboston.org)

- Hope House Inc is a substance abuse treatment center located in Boston, Massachusetts. Care provided by this treatment facility is primarily Long-Term Residential (30+ Days).
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## Suicide Prevention/ General Support

### **Samaritans Hotlines**

Samaritans Boston: (617) 247-0220;

Samaritans statewide toll free(877) 870 4673

Samariteens: (800 )252 8336

24hr helplines: (617 )247-0220 and (508)875-4500

- Samaritans' mission is to reduce the incidence of suicide. Our services emphasize confidential, nonjudgmental, and compassionate listening. Samaritans services include a 24-hour befriending helplines, a Samariteen helpline, the IM Hear\_ Instant Messaging Program, Grief Support Services, an Education and Outreach Program (targeting elders and teens), and the Lifeline program for prisoners.
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## Veteran

### **New England Center for Homeless Veterans**

17 Court Street  
Boston, MA 02108  
(617)371-1800  
[www.nechv.orginfo@nechv.org](mailto:www.nechv.orginfo@nechv.org)

- The New England Center for Homeless Veterans is open to all Veterans, from all wars and conflicts, who have "raised their right hand and made a promise to defend our country". (Those with a "bad conduct" discharge will need special permission to enter into our programs.) The Center provides a wide range of services, including case management, supportive individual and group counseling, specific programs for those dealing with mental health and substance use / addictions, housing assistance, assistance with obtaining benefits, employment and / or training, referrals to other community providers including the Veterans Administration and Veterans Benefits.
- The Center maintains a drug and alcohol free, sober environment. All individuals seeking our programming, must be able to be independent and not need assistance with activities of daily living. All Veterans will be provided with a Case Manager, can avail themselves to one of our several individualized programs and participate in our Veterans Training School.
- *Handicap Accessibility:* We are wheelchair accessible - doorways, elevators, ramps, bathrooms, showers, sleeping areas, laundry.
- *MBTA Accessibility:* The Center is half a block from Government Center Green and Blue Line, two blocks from the Park St Red Line and one block from Downtown Crossing Orange Line station.
- *How to Access Services:* Veterans can simply walk through our front door and talk to our staff at our front desk, 24 hours a day, 7 days a week. We will ask for a DD214, military discharge, but this is not necessary at arrival. Formal intakes are conducted Mon through Fri early mornings. Prior to intake, Veterans will be provided emergency services - a bed, 3 meals a day, shower availability, emergency personal care items and clothing.

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### **U.S. Department of Veterans Affairs**

Jamaica Plain Campus  
150 S. Huntington Avenue  
Boston, MA 02130  
(617)232-9500; (800)865-3384  
PTSD Clinical Team (PCT) Outpatient: Karen Ryabchenko (857) 364-4122  
Center for Returning Veterans (Outpatient): Erin Daly (857) 354-2472

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## Outside of Boston

### Brockton

#### **Brockton Area Multi-Service Institute**

**REGION: Brockton**

BAMSI Administration 10 Christy's Drive

Brockton, MA 02301

508-580-8700

<http://www.bamsi.org/>

[bduffy@bamsi.org](mailto:bduffy@bamsi.org)

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#### **Family and Community Resources Inc.: The Cape Verdean/Portuguese Program**

**REGION: Brockton**

18 Newton Street

Brockton, MA 02301

(508)580-8700

<http://www.fcr-ma.org/Services.aspx>

**Target population:** Cape Verdean and Portuguese-speaking communities.

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### Brookline

#### **The Trauma Center: Project REACH**

**REGION: Brookline**

1269 Beacon Street

Brookline MA

(617) 232-1303, x211

[http://www.traumacenter.org/clients/Project\\_REACH.php](http://www.traumacenter.org/clients/Project_REACH.php)

[ehopper@traumacenter.org](mailto:ehopper@traumacenter.org)

- They are available to conduct psychosocial needs assessments with human trafficking victims, addressing each person's unique needs.
- Our trauma specialists provide psycho-education and brief coping skills training with trafficking victims.
- They are also available to conduct trauma-focused psychological evaluations of human trafficking victims. These evaluations may be used to develop service plans for clients. They may also be used as part of a T-visa application, documenting the impact that the trafficking experience has had on an individual.
- Additionally, Project REACH provides case consultation to local health providers regarding individuals who have been trafficked, offering expertise on trauma and mental health to local providers.

**Target population:** Survivors of human trafficking

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Cambridge

**Community Legal Services and Counseling Center, Inc.**

**REGION: Cambridge**

1 West Street  
Cambridge MA 02139  
(617) 661-1010

<http://www.clsacc.org/>  
[ldiss@clsacc.org](mailto:ldiss@clsacc.org)

*Services:*

- Psychological evaluations and expert court testimony for asylum, VAWA, U Visa, and cancellation of removal cases
- Individual counseling and therapy
- Art therapy group for women who are experiencing social isolation
- Case management
- Access to medical care
- Referral to English and GED classes
- Referral to employment services
- Referral to food and clothing resources
- Access to Victim Compensation

**Target population:** Refugees and immigrants

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**Emerge**

**REGION: Cambridge**

2464 Massachusetts Avenue, Suite 101  
Cambridge, MA 02140  
(617)547-9879

<http://www.emergedv.com/>  
[info@emergedv.com](mailto:info@emergedv.com)

- During their abuser education groups, they examine the harmful behavior that abusers have chosen throughout their relationships in order to improve their relationships with others. During their abuser education groups, they examine the harmful behavior that abusers have chosen throughout their relationships in order to improve their relationships with others. People coming to Emerge are asked to recognize how they have chosen such behavior as a pattern in their relationships and families and how those choices have harmed others.
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**The Guidance Center Inc.: Children with Voices**

**REGION: Cambridge**

5 Sacramento Street  
Cambridge, MA 02138  
(617) 354-2275

<http://www.guidancectr.org/>  
[kwelch@riversidecc.org](mailto:kwelch@riversidecc.org)

- Children with Voices: A Child Witness to Violence Program is a collaborative project between The Guidance Center, local battered woman shelters, such as RESPOND, Inc. and Transition House, and other local agencies.

**Target population:** Children

\* Entry appears in multiple categories

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Chelsea

**Community Action Programs Inter-City, Inc.**

**REGION: Chelsea**

100 Everett Avenue, Unit 14  
Chelsea, Massachusetts 02150

[http://www.capicinc.org/  
careers@capicinc.org](http://www.capicinc.org/careers@capicinc.org)

*Services:*

- Head Start
- Child Development Center
- After School Program
- Community Services
- Fuel Assistance
- Weatherization
- Self-Sufficiency Counseling
- Domestic Violence Counseling
- Emergency Services
- HomeCorps Borrower Recovery Program
- Chelsea City Wide Special Summer Camp
- Public Safety Initiatives
- Infant/Toddler Program
- Tax Preparation Programs
- Responsible Payee Program
- Workforce Development

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**HarborCOV**

**REGION: Chelsea**

Mailing address: P.O. Box 505754  
Chelsea, MA 02150

(617)884-9799

[http://harborcov.org/  
harborcov@harborcov.org](http://harborcov.org/harborcov@harborcov.org)

*Services:*

- a 24-hour hotline
- case management and group supports for individuals and families
- emergency, transitional and permanent affordable housing with supportive services
- legal advocacy, including resources for immigrant survivors of abuse
- economic development
- community awareness and public education initiatives

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**North Suffolk Mental Health Association**

**REGION: Chelsea**

\* Entry appears in multiple categories

301 Boradway  
Chelsea Ma 02150  
(617)889-3300  
<http://northsuffolk.org>

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**Roca**

**REGION: Chelsea**

101 Park Street  
Chelsea, MA 02150  
(617)889-5210

<http://www.rocainc.org>

[info@rocainc.com](mailto:info@rocainc.com)

- Founded in 1988, Roca is an outcomes-driven organization dedicated to serving the most high-risk young people ages 17-24 (street/court/gang involved; drop-outs; young parents; and refugee and immigrants) in the Greater Boston area including the communities of Chelsea, Revere, East Boston, and Springfield, MA. Through transformational relationships (intensive relationship building), Roca helps young people re-engage in society - moving them toward outcomes of reduced criminal involvement, economic independence, and safe, healthy living. Roca provides participants case management, and educational, employment, and life skills programming.

**Target population:** Youth

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Lowell

**The Cambodian Mutual Assistance Association of Greater Lowell, Inc.**

Passage to Healing Program

**REGION: Lowell**

120 Cross St  
Lowell, MA 01854  
(978)454-6200

<http://www.cmaalowell.org/>

[info@cmaalowell.org](mailto:info@cmaalowell.org)

**Target population:** Cambodian population

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**Center for Family Development**

**REGION: Lowell**

81 Bridge St.  
Lowell, MA 01852  
(978)459-2306

<http://www.cosicounseling.com/lowell.html>

[cfid@cosicounseling.com](mailto:cfid@cosicounseling.com)

**Target population:** Families

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**Center for Hope and Healing**

**REGION: Lowell**

144 Merrimack Street

\* Entry appears in multiple categories

Lowell, MA 01852  
(978)452-7721  
<http://www.rcsglinc.org/>  
[info@rcsglinc.org](mailto:info@rcsglinc.org)

**Target population:** Survivors of Sexual violence and intimate partner violence

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**LifeLinks Inc.**

**REGION: Lowell**

285 Mill Road  
Chelmsford, MA 01824  
(978)349-3010

<http://www.lifelinksinc.net/>  
[info@LifeLinksInc.net](mailto:info@LifeLinksInc.net)

**Target population:** Populations with developmental disabilities

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**Lowell Community Health Center: Behavioral Health Services (Outpatient)**

**REGION: Lowell**

161 Jackson Street  
Lowell, MA 01852  
(978)937-9448

<http://www.lchealth.org/>  
CHEC@lchealth.org

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Lynn

**Bosnian Community Center for Resource Development, Inc.**

**REGION: Lynn**

20 Wheeler St.  
4th Floor  
Lynn, MA 01902  
(781) 584-8894

<http://www.bccrd.org/>  
[office@bccrd.org](mailto:office@bccrd.org)

*Services:*

- Assessment of Needs
- Case Management Services
- Referrals for Victims of Domestic Violence
- Space for Community Dialogue and Meetings
- Education and Outreach in the Areas of Social Services and Health Related Issues
- Cultural Orientation and Activities
- Supportive Counseling
- Interpreting and Translating
- Legal Assistance and Referrals
- Tutoring for High School Students

**Target population:** Bosnian community

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## Newton

### **Newton-Wellesley Hospital**

#### **REGION: Newton**

2014 Washington Street

Newton, MA 02462

(617)243-6000

<http://www.nwh.org/>

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## Newtonville

### **The Second Step**

#### **REGION: Newtonville**

Mailing address: P.O. Box 600213

Newtonville, MA 02460

(617)965-3999

<http://thesecondstep.org>

[info@TheSecondStep.org](mailto:info@TheSecondStep.org)

#### *Services:*

- **Transitional Housing:** For those who need short-term, safe, supportive housing, our Transitional Housing Program provides communal housing for up to sixteen survivors and their children in two facilities in a suburban location where families can live for up to two years.
- **Children Services:** Children who have witnessed the abuse of a parent suffer from much the same trauma as children who have been abused themselves. This organization seek to interrupt the intergenerational “cycle of abuse” by helping children of domestic violence survivors heal from the damaging effects of what they have experienced and witnessed.
- Their children's services include the following: Afterschool Program, Child and Family Services, Children’s Mentoring Program
- **Emergency Financial Resources:** Their Liz Kirsch Opportunities Fund provides emergency financial aid for rental security deposits, school and licensing fees, car payments, or utility bills. Often this short-term, one-time funding is the crucial resource that enables a survivor to stay on a plan for independence.
- **Mentoring:** Their IMAGINE Mentoring Program pairs survivors with qualified volunteer role models who assist them in their journey toward achieving personal and professional goals in a supportive relationship.
- **TSS Moves:** Their TSS Moves Program assists survivors in establishing their new homes by pairing them with staff and volunteers who help them acquire furniture and household goods and do the physical move.
- **Holiday Gift Drive:** Their annual year-end gift drive engages members of the community, including local schools and clubs, in bringing holiday magic to families recovering from domestic violence by turning their holiday wish lists into reality.

**Target population:** Survivors of domestic violence

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North Billerica

**Merrimack Valley Trauma Services**

**REGION: North Billerica**

267 Boston Road, Suite 26

North Billerica, Massachusetts 01862

(978)362-1695

mvtraumaservices.com

**Target population:** Survivors of trauma

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Quincy

**Bay State Community Services**

**REGION: Quincy**

13 Temple St

Quincy, MA 02169

(617)471-8400

baystatecs.org

[ktarabelli@baystatecs.org](mailto:ktarabelli@baystatecs.org)

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Somerville

**Respond**

**REGION: Somerville**

Mailing address: PO Box 555

Somerville, MA 02143

(617)625-5996

Hotline: (617)623-5900

<http://www.respondinc.org>

[info@respondinc.org](mailto:info@respondinc.org)

*Services:*

- 24-Hour Crisis Hotline that provides emotional support, resource referrals, and information on legal options, statewide shelter availability and community resources.
- Individual counseling and support groups, which help survivors to define and meet their goals regarding safety, housing, employment, health care, legal issues, divorce, custody, and education.
- Basic Assistance that helps program participants to access necessities such as food, clothing, medication, transportation and temporary shelter through the provision of gift cards for grocery, pharmacy and department stores, 911 emergency cell phones, school supplies and hotel assistance to keep survivors of domestic violence safe when no viable shelter options are available.
- Legal Support that provides individuals with court accompaniment, assistance accessing legal aid services, and help with diverse legal issues including restraining orders, child custody, and immigration. Staff maintain a weekly presence in the Somerville and Malden District Courts and work closely with the victim witness advocate program run by the Middlesex County District Attorney's Office.

- Children's Services that help parents to meet their children's education, health care and out-of-school needs. RESPOND also leads parenting groups, literacy activities, and works to improve prenatal care.
- High Risk Assessment Teams designed to minimize harm or lethality to survivors of high risk domestic abuse cases by providing a multidisciplinary approach to coordinate a community response including: immediate crisis interventions and long-term stabilization of survivors of domestic violence and identifying, monitoring and containing high risk offenders. RESPOND is the lead is the lead agency of the Somerville High Risk Assessment Team, Stoneham High Risk Assessment Team and Co-founder of the Cambridge, Arlington and Belmont Team.
- Outreach and Education Activities through which RESPOND addresses the root causes of domestic violence via community education and outreach initiatives designed to raise public awareness about domestic violence, educate the community to recognize signs of abuse and promote healthy relationships. Staff commonly provide trainings for law enforcement officials, healthcare professionals, local civic and religious groups, high school and college students and other human service providers.
- Emergency shelter has been the cornerstone of RESPOND's services since the agency's founding in 1974. Safe, confidential shelter remains a critically necessary last resort for survivors of domestic violence in grave danger with no other resources or available supports.
- RESPOND's emergency shelter is located at a site known only to immediate staff and residents. Services are available 24 hours a day, 365 days a year.

**Target population:** Survivors of domestic violence

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#### **Victims of Violence Program\***

##### **REGION: Somerville**

Central Street Health Center

26 Central Street

Somerville, MA 02143

(617)591-6360

<http://www.challiance.org/Services/VictimsofViolenceProgram.aspx>

- Crisis intervention and response (initial crisis assessment, treatment planning and episodic or time-limited crisis-focused psychotherapy) for acutely traumatized crime victims and their families
  - Longer term clinical care (psychological assessment, treatment planning and psychotherapy) for adult survivors of physical and sexual violence
  - A wide array of groups, (including groups for adult survivors of childhood abuse and domestic violence and groups for parents, partners, siblings and children of murdered family members).
  - Hospital-based and system-wide victim advocacy and support
- 

#### Revere

#### **Revere Counseling Center (North Suffolk Mental Health Association)**

##### **REGION: Revere**

265 Beach St

Revere MA 02151

(781)289-9331

<http://northsuffolk.org>

**Target population:** Those with behavioral health needs

\* Entry appears in multiple categories

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Watertown

**Parents Helping Parents of Massachusetts\***

**REGION: Watertown**

108 Water Street

Watertown, MA 02472

tel: 617.926.5008

[info@parentshelpingparents.org](mailto:info@parentshelpingparents.org)

Hotline number: 1(800)-632-8188

- A 24-hour Parental Stress Line that provides telephone counseling and information and referral to parents
- A network of anonymous and confidential Parent Support Groups that meet in many locations throughout Massachusetts.

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Waltham

**Children's Charter Trauma Clinic\***

**REGION: Waltham**

77 Rumford Avenue

Waltham MA 02453

(781) 894-4307

<http://www.key.org/childrencharter.asp>

[tyler@key.org](mailto:tyler@key.org)

*Services:*

- Trauma Evaluations
- Juvenile Offender Evaluations
- Risk Assessments
- Parenting Evaluations
- Comprehensive Family Evaluations
- Psychological Testing
- Psychopharmacological Assessment and Treatment
- Play Therapy
- Expressive Arts Therapy
- Individual Therapy
- Family Therapy
- Group Therapy
- Training
- Consultation

**Target population:** Children

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**Jewish Family and Children's Services: Journey to Safety\***

**REGION: Waltham**

1430 Main Street

Waltham, MA 02451

\* Entry appears in multiple categories

(781) 647-5327

<http://www.jfcsboston.org/OurPrograms/BasicNeeds/JourneytoSafetyDomesticAbuse/tabid/212/Default.aspx>  
[info@jfcsboston.org](mailto:info@jfcsboston.org)

*Services:*

- Domestic abuse counseling
  - Safety planning
  - Financial assistance
  - Support groups
  - Court accompaniment (including civil, criminal, and rabbinic courts)
  - Assistance with finding housing, job training, employment, legal services, and appropriate public benefits
  - Consultation and support for family members and friends of survivors
  - Consultation and support for clergy members and other community professionals
  - Domestic abuse education/awareness programs for community groups, congregations, youth groups, schools, social groups, and members of the community at large
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### Worcester

#### **Central Massachusetts Child Trauma Center**

**REGION: Worcester**

(978) 345-0685

<http://www.nctsn.org/about-us/network-members/central-massachusetts-child-trauma-center-luk-crisis-center>

[BBarto@LUK.org](mailto:BBarto@LUK.org)

**Target population:** Children

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#### **Community Healthlink**

**REGION: Worcester**

26 Queen St

Worcester, MA 01610

(508)860-1260

[www.communityhealthlink.org](http://www.communityhealthlink.org)

[Info@Communityhealthlink.org](mailto:Info@Communityhealthlink.org)

**Target population:** Populations facing mental illness, homelessness or substance abuse

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#### **Rape Crisis Center of Central MA/Pathways for change**

**REGION: Worcester**

588 Main Street

Worcester, MA 01608

(508) 852-7600

<http://centralmasspfc.org/>

**Target population:** Populations experiencing Interpersonal Violence, Domestic Violence and/or Sexual Violence

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\* Entry appears in multiple categories

## **Resources for Communities and People(RCAP) Solutions**

### **REGION: Worcester**

12 East Worcester Street

Worcester, MA 01604

(978)630-6600

<http://www.rcapsolutions.org/>

[kkoller@rcapsolutions.org](mailto:kkoller@rcapsolutions.org)

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## **RESPECT program in New Hope Inc.**

### **REGION: Worcester**

MJ Leadenham Center

91 Prescott Street

Worcester , MA 01605

(508)226-4015

Hotline: 1.800.323.HOPE (4673)

<http://www.new-hope.org/>

[new-hope@new-hope.org](mailto:new-hope@new-hope.org)

**Target population:** Populations experiencing Interpersonal Violence, Domestic Violence and/or Sexual Violence

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## **Domestic Violence Action Groups part of the Worcester Community Connections**

### **REGION: Worcester**

484 Main Street, Suite 460 (4th floor)

Worcester, MA 01608

(508) 754-1176 x120

[http://www.wcac.net/c\\_wccc.html](http://www.wcac.net/c_wccc.html)

[jdagilis@wcac.net](mailto:jdagilis@wcac.net)

**Target population:** Survivors of domestic violence

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## **Lutheran Social Services of New England \***

### **REGION: Worcester**

Refugee and Immigrant Services

51 Union Street, Suite 222

Worcester, MA 01608

Phone: (508)754-1121

Fax: 508-754-1393

[www.lssne.org](http://www.lssne.org)

[darnell@lssne.org](mailto:darnell@lssne.org) or [jdahlstrom@lssne.org](mailto:jdahlstrom@lssne.org)

- Lutheran Social Services (LSS) is one of the largest social service organizations in New England. LSS serves children, youth and families; persons with developmental disabilities, mental illness and deafness; persons who are economically disadvantaged; refugees, including unaccompanied refugee minors; and older adults.
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## **YWCA of Central Massachusetts**

Domestic Violence Services:

\* Entry appears in multiple categories

Daybreak Program

BWR Program

**REGION: Greater Worcester areas and North Central MA areas**

Daybreak: One Salem Square, Worcester, MA 01608

BWR :14 Monument Sq., Leominster MA 01453

Non-emergency/crisis Numbers Daybreak: (508)755-5371; BWR: (978)537-2306

<http://www.ywcacentralmass.org/domestic-violence>

[agutierrez@ywcacentralmass.org](mailto:agutierrez@ywcacentralmass.org)

- The YWCA's Domestic Violence programs are the designated intimate partner violence service providers in North Central MA and Greater Worcester areas. All services are free of charge and confidential.
-