

**BOSTON
PUBLIC
HEALTH
COMMISSION**



**Ryan White Services Division
Infectious Disease Bureau**

Client Services Handbook

FY 20

**Ryan White HIV/AIDS
Treatment Extension Act
Part A**

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Introduction

The Client Services Handbook provides an overview of the Ryan White HIV/AIDS Program, a historical summary of Ryan White Part A funding in the Boston EMA, a brief description of the Planning council role in the service allocation process, and definitions of the Ryan White Part A services that are currently available in the Boston EMA. The handbook lists the Ryan White Part A service providers with funding for the current fiscal year (FY20), the amount of each award, and a summary of the Part A services that are offered by provider. This document is intended to serve as a resource to assist service providers with linking clients to services across the EMA. It is also a supporting document for the Ryan White Planning Council.

**Please note that the funding amounts reflect the initial allocations and that allocations might shift slightly throughout the year based on changing agency and client needs.*

The Ryan White HIV/AIDS Treatment Extension Act Part A Background

The original Ryan White Comprehensive AIDS Resources Emergency (CARE) Act of 1990 was amended in 1996 and 2000, replaced by the Ryan White HIV/AIDS Treatment Modernization Act of 2006, and most recently reauthorized in 2009 as the Ryan White HIV/AIDS Treatment Extension Act. While the 2009 extension expired on September 30, 2013, the legislation did not include any sunset provision, and the legislation, therefore, continues to be in effect. Funding continues to be dependent upon the Federal appropriations process.

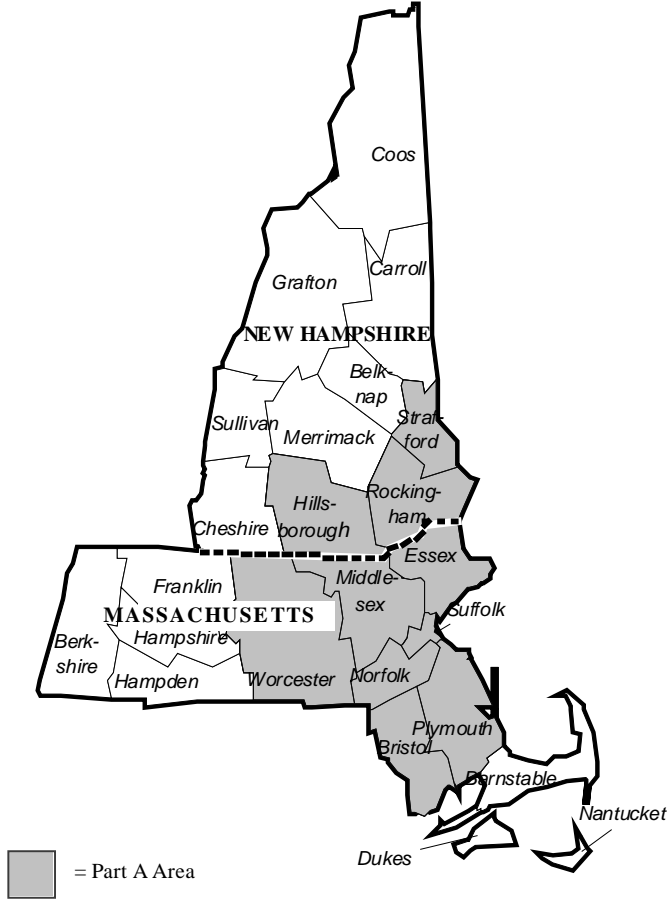
The Ryan White HIV/AIDS Program (RWHAP) is composed of five parts (A, B, C, D, and F). Funds from Part A provide direct financial assistance to Eligible Metropolitan Areas (EMA) and Transitional Grant Areas (TGA) most severely affected by the HIV epidemic and are intended to develop or enhance access to a comprehensive continuum of high quality, community-based care for low-income individuals with HIV/AIDS and their families. A comprehensive continuum of care should include primary medical care, including HIV specific care and supportive services, which aim to improve access to care, promote health, and enhance the quality of life.

The Health Resources and Services Administration's HIV/AIDS Bureau (HRSA/HAB) administers the Ryan White Program. Part A formula and supplemental components of the grant as well as Minority AIDS Initiative (MAI) funds, which address racial inequities by supporting services prioritizing populations that identify as a racial or ethnic minority. The formula component is based on reported living HIV/AIDS cases in the EMA or TGA as of December 31 in the most recent calendar year for which data are available. Supplemental grants are awarded competitively based on demonstrated need and other selective criteria. MAI funding is allocated by formula according to the distribution of living HIV/AIDS cases among racial and ethnic minorities.

Grants are awarded to each EMA's Chief Elected Official (CEO). The CEO (Mayor, City of Boston) then appoints an HIV/AIDS Services Planning Council and designates a Grantee (Boston Public Health Commission [BPHC]). The Planning Council establishes priorities and develops a plan for meeting those priorities. BPHC must distribute grant funds according to the priorities established by the Planning Council.

Part A Boston Eligible Metropolitan Area

The Boston Eligible Metropolitan Area (EMA) service region includes seven counties in Massachusetts – Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester – and three counties in New Hampshire – Hillsborough, Rockingham, and Strafford. All organizations in the EMA that provide or propose to offer HIV-related services to people living in the EMA are eligible to apply for Part A funding.



Ryan White Part A Overview

For FY 2020, HRSA awarded a Part A grant to the CEO of the Boston EMA (Mayor) on January 16, 2020, for **\$14,894,764**. The Boston EMA HIV/AIDS Services Planning Council established the ranking of priority services and service category allocations (see table below). Through a combination of contract renewal and competitive bidding process, the Boston Public Health Commission funded **91** programs within **33** direct service agencies following the Planning Council's priorities.

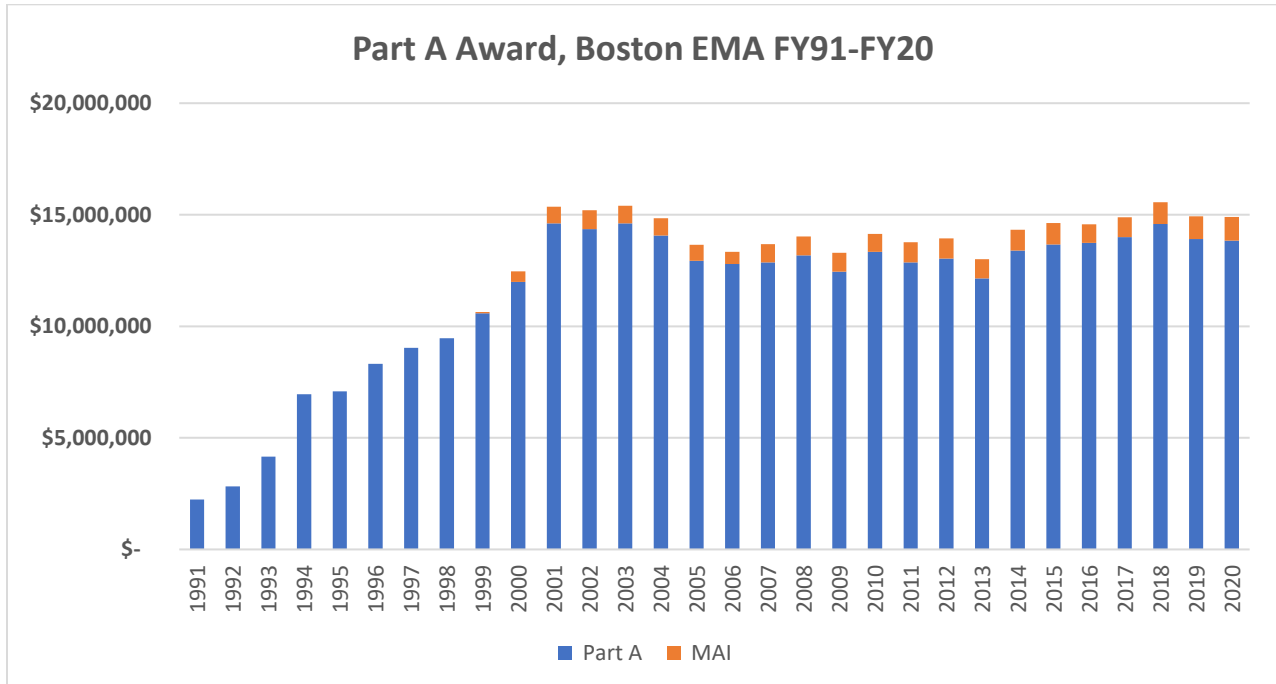
FY 2020 Priority/Allocation Table		
Rank	Service Category	Allocation
1	AIDS Drug Assistance	\$ 151,046
2	Medical Case Management	\$ 4,374,725
	Case Management Training & Capacity-Building	\$ 225,000
3	Non-Medical Case Management	\$ 944,198
4	Housing Services	\$ 1,169,960
5	Oral Health Care	\$ 1,370,652
7	Medical Transportation	\$ 221,446
8	Food Bank/Home-Delivered Meals	\$ 757,361
10	Psychosocial Support	\$ 896,562
12	Emergency Financial Assistance	\$ 132,627
14	Medical Nutrition Therapy	\$ 1,095,506
16	Substance Abuse—Residential	\$ 142,131
17	Health Education and Risk Reduction	\$ 338,131
19	Other Professional Services—Legal	\$ 50,000
Minority AIDS Initiative		
1	Medical Case Management - MAI	\$ 468,111
2	Linguistics - MAI	\$ 17,292
3	Non-Medical Case Management - MAI	\$ 155,817
4	Psychosocial Support - MAI	\$ 155,817
5	Emergency Financial Assistance - MAI	\$ 27,940
6	Other Professional Services—Legal - MAI	\$ 78,284
Direct Care Subcontract Total		\$ 12,772,607
	<i>Quality Management</i>	\$ 632,681
	<i>Administration/Planning Council Support</i>	\$ 1,489,476
Total Grant Award		\$ 14,894,764

Ryan White Part A Minority AIDS Initiative Overview

Minority AIDS Initiative (MAI) funds, designed to provide core medical and related support services to improve access and reduce racial disparities in health outcomes in metropolitan areas hardest hit HIV/AIDS. MAI funds under Parts A and B are distributed according to a formula (based on the distribution of populations disproportionately impacted by HIV/AIDS) and coincide with grant cycles under each Part. Minority AIDS Initiative (MAI) additionally falls under Part F, which are earmarked to support capacity-building activities in minority and minority-serving community-based organizations delivering HIV/AIDS services in communities of color.

After the original FY 1999 MAI award, the Planning Council reviewed MAI guidelines and recommended the Boston EMA utilize MAI funds to provide additional Medical Case Management and Psychosocial Support services. Each year the Planning Council considers this decision and discusses whether other services categories should be funded with the MAI grant. Their decision is based on many data points, including the current epidemiological profile of people living with HIV in the EMA, outcomes data for minority populations, and results of needs assessments and consumer focus groups.

The graph and chart below illustrate the history of Part A Boston EMA award allocations, including MAI funding. For FY 2020, the Boston EMA has been funded to provide Emergency Financial Assistance, Linguistic Services, Medical Case Management, Non-Medical Case Management, Psychosocial Support, and Other Professional Services (Legal) under MAI.



Part A Grant Awards, Boston EMA (FY 1991 - FY 2020)			
Year	Part A	MAI	Total
1991	\$2,236,267	\$0	\$2,236,267
1992	\$2,823,767	\$0	\$2,823,767
1993	\$4,154,744	\$0	\$4,154,744
1994	\$6,955,035	\$0	\$6,955,035
1995	\$7,079,515	\$0	\$7,079,515
1996	\$8,324,071	\$0	\$8,324,071
1997	\$9,033,433	\$0	\$9,033,433
1998	\$9,463,130	\$0	\$9,463,130
1999	\$10,578,873	\$68,508	\$10,647,381
2000	\$11,991,943	\$477,312	\$12,469,255
2001	\$14,619,437	\$743,723	\$15,363,160
2002	\$14,356,209	\$842,299	\$15,198,508
2003	\$14,610,722	\$787,681	\$15,398,403
2004	\$14,064,936	\$783,761	\$14,848,697
2005	\$12,940,708	\$710,521	\$13,651,229
2006	\$12,794,649	\$544,492	\$13,339,141
2007	\$12,861,137	\$814,862	\$13,675,999
2008	\$13,184,240	\$843,100	\$14,027,340
2009	\$12,451,187	\$845,424	\$13,296,611
2010	\$13,334,568	\$813,845	\$14,148,413
2011	\$12,865,999	\$903,367	\$13,769,366
2012	\$13,037,803	\$906,427	\$13,944,230
2013	\$12,142,435	\$871,694	\$13,014,129
2014	\$13,390,203	\$932,112	\$14,322,315
2015	\$13,662,436	\$970,982	\$14,633,418
2016	\$13,735,182	\$835,474	\$14,570,656
2017	\$13,995,949	\$889,607	\$14,885,556
2018	\$13,594,110	\$986,745	\$14,580,855
2019	\$13,907,014	\$1,018,413	\$14,925,427
2020	\$13,841,427	\$1,053,337	\$14,894,764

Service Definitions

AIDS Drug Assistance Program (ADAP/HDAP) (Drug Reimbursement)

The service funded under this category is the provision of medically prescribed pharmaceuticals used in the prevention, management, and treatment of HIV disease. Services funded under this category are only available for HIV+ individuals who have met the eligibility requirements for participation in the plan and have been enrolled according to standard Plan procedure.

Emergency Financial Assistance

Provides limited one-time or short-term payments to assist the RWHAP client with an emergent need. Emergency financial assistance can occur as a direct payment to an agency or through a voucher program. *Direct cash payments to clients are not permitted.* Services include essential utilities, housing, food (including groceries and food vouchers), transportation, and medication.

Food Bank/Home-Delivered Meals

This category includes the provision of actual food or meals. It also includes the provision of personal hygiene products and cleaning supplies. Examples include but are not limited to hot meals, home-delivered food; food banks; nutritional supplements; and the provision of nutrition counseling under the supervision of a registered dietician.

Health Education and Risk Reduction

Health Education/Risk Reduction is the provision of education to clients living with HIV about HIV transmission and how to reduce the risk of HIV transmission. It includes sharing information about medical and psychosocial support services and counseling with clients to improve their health status.

Housing

Services funded under this category include the provision of short-term, emergency or transitional rental assistance, and the provision of housing search support. These services also include assessment, search, placement, and advocacy services provided by those who possess extensive knowledge of local, State, and Federal housing programs and how they can be accessed. The goal of this category is to improve a person's access and adherence to medical care and treatment by addressing the barrier of housing instability.

Linguistic Services - MAI

The purpose of MAI Linguistic Services is to provide services that are culturally and linguistically appropriate to minority groups who are impacted by HIV. Services in this category are delivered by providers with diverse language and cultural capacity. Key activities address language as a critical barrier to access to core medical and support services and supporting the provision of culturally competent, high-quality care to Ryan White Part A clients. MAI Linguistic Services aim to provide both oral and written interpretation and translation services to Ryan White Part A clients, to enable clear communication between provider and client for HIV care and services.

Medical Case Management

This service focuses on improving health outcomes for clients, including viral suppression rates. Activities funded under this category include linkage to and engagement in primary medical care and health-related support services in a manner that ensures timely, coordinated access to appropriate levels of care. Client-centered services support a client's ability to maximize his/her self-sufficiency and independence. Key activities include information and referral; assessment of the client's needs and personal support systems; development of a comprehensive individualized service care plan; coordination of the services required to implement the plan; client monitoring to assess the efficacy of the plan; periodic reassessment; and adoption of the plan. It is expected that medical case management programs will establish and maintain effective linkages with primary care and other service providers and ensure that medical case management services are not being duplicated across providers. Services will also be provided within a harm reduction framework and will include basic risk assessment and risk reduction planning.

Medical Case Management - MAI

The purpose of MAI Medical Case Management is to provide services that are culturally and linguistically appropriate to minority groups who are impacted by HIV. Services in this category are delivered by providers with diverse language and cultural capacity. Key activities include information and referral; assessment of the client's needs and personal support systems; development of a comprehensive individualized service care plan; coordination of the services required to implement the plan; client monitoring to assess the efficacy of the plan; periodic reassessment; and adoption of the plan. Providers funded for this service will also establish a link with a medical provider to facilitate client referrals. Services will also be provided within a harm reduction framework and will include basic risk assessment and risk reduction planning.

Medical Case Management Training & Capacity Building Services

HIV Medical Case Management Training & Capacity Building (MCM TCB) services are to provide a range of training and capacity building services to HIV MCM programs and staff. The goal is to ensure that programs and their staff have knowledge, skills, and ability to provide the range of MCM services expected to be delivered to PLWH. These services can be provided in a variety of modalities, including but not limited to, classroom training, webinars, individualized agency technical assistance, the development and dissemination of resource materials, and through smaller regional provider meetings.

Medical Nutrition Therapy

This category includes the provision of actual food or meals. Eligibility for this service requires certification by a physician and reassessment by a registered dietitian. Services funded under this category are the provision of calorically and nutritionally appropriate prepared food, which may include, but are not limited to: prepared meals; congregate meals; home-delivered food; food banks; nutritional supplements; and the provision of nutrition counseling under the supervision of a registered dietician.

Medical Transportation

Services funded under this category include, but are not limited to, taxi vouchers and public and private transport services that enable clients to access HIV primary medical care and health-related support services.

Non-Medical Case Management

Non-Medical Case Management services focus on improving access to both core medical and support services. Activities in this service category typically occur in community-based facilities that are not connected to medical facilities. Client-centered services support a client's ability to maximize his/her self-sufficiency and independence. Key activities include information and referral; assessment of the client's needs and personal support systems; development of a comprehensive individualized service care plan; coordination of the services required to implement the plan; client monitoring to assess the efficacy of the plan; periodic reassessment; and adoption of the plan. Services will also be provided within a harm reduction framework and will include basic risk assessment and risk reduction planning.

Non-Medical Case Management - MAI

The purpose of MAI Medical Case Management is to provide services that are culturally and linguistically appropriate to minority groups who are impacted by HIV. Services in this category are delivered by providers with diverse language and cultural capacity. Key activities focus on creating access to social supports for eligible PLWH. This includes information and referral, assessment of the client's needs and personal support systems; development of a comprehensive individualized service care plan; coordination of the services required to implement the plan; client monitoring to assess the efficacy of the plan; periodic reassessment; and adoption of the plan. Services will also be provided within a harm reduction framework and will include basic risk assessment and risk reduction planning.

Oral Health Care

Services funded under this category are the recruitment of dentists and preventive diagnostic and therapeutic services rendered by dentists, dental hygienists, and other dental practitioners licensed to provide health care in the State or jurisdiction.

Other Professional Services—Legal

The goal of Other Professional Services—Legal is to provide clients with access to legal services necessary to improve client health outcomes. It aims to reduce the effects of HIV discrimination; assist with access to and maintenance of medical care; remove barriers to accessing care, treatment, and services. This service allows for the provision of professional and consultant services rendered by members of professions licensed and qualified to offer such services by local governing authorities.

Other Professional Services—Legal - MAI

The purpose of MAI Other Professional Services is to provide services that are culturally and linguistically appropriate to minority groups who are impacted by HIV. Services in this category are delivered by providers with diverse language and cultural capacity. Key activities provide clients with access to legal services necessary to improve client health outcomes. It aims to reduce the effects of HIV discrimination; assist with access to and maintenance of medical care; remove barriers to accessing care, treatment, and services. This service allows for the provision of professional and consultant services rendered by members of professions licensed and qualified to offer such services by local governing authorities.

Psychosocial Support

Services funded under this category provide counseling and emotional support to PLWH. In some instances, the person(s) providing the service might be a person infected with HIV and of the client's self-identified community. Such services include group and individual counseling sessions to address topics of stigma, isolation, behavioral health, and coping with an HIV diagnosis. Providers in this category may also work alongside Medical and Non-Medical Case Manager to assist in obtaining a range of services and entitlement that will meet the needs of the client and are provided by licensed or non-licensed, paraprofessional individuals.

Psychosocial Support - MAI

The purpose of MAI Psychosocial Support is to provide services that are culturally and linguistically appropriate to minorities who are living with HIV/AIDS. Services funded under this category provide counseling and emotional support to PLWH. Providers are skilled in delivering services in a culturally competent manner to key minorities who are disproportionately affected by HIV. In some instances, the person(s) providing the service might be a person infected with HIV and of the client's self-identified community. Such services include group and individual counseling sessions to address topics of stigma, isolation, behavioral health, and coping with an HIV diagnosis. Providers in this category may also work alongside Medical and Non-Medical Case Manager to assist in obtaining a range of services and entitlement that will meet the needs of the client and are provided by licensed or non-licensed, paraprofessional individuals.

Substance Abuse, Residential

Services funded under this category may include: Treatment to address substance abuse problems (including alcohol and legal and illegal drugs) in a residential health service setting (short-term).

Non-Direct Service Definitions

Administration (10%)

\$1,489,476

Under current legislation, 10% of grant funds are to be used to provide program administration and Planning Council Support.

Program Administration is responsible for the effective administration of the Ryan White Part A award. It includes developing and enhancing mechanisms that allow access to a comprehensive continuum of high quality, community-based care for low-income individuals and families living with HIV. The recipient Administration is responsible for implementing the Planning Council's plan for services. The implementation plan includes:

- distribution of funds following Planning Council priorities and allocations
- ensuring that services are available and accessible to eligible clients
- developing and implementing requests for proposals
- monitoring contracted providers
- working with agencies to maximize distributed funds
- providing technical assistance and support to subrecipients
- preparing and submitting Part A funding applications; and
- completing all required federal reporting requirements

Planning Council program staff support the coordination and facilitation of Part A Boston EMA HIV/AIDS Services Planning Council. The Planning Council is responsible for the development of an annual needs assessment and funding streams assessment; completion of a resource and allocation process; development of a comprehensive plan for the provision of HIV/AIDS services.

Quality Management (4.25%)

\$ 632,681

Under current legislation, 5% of grant funds are to be used to provide quality management support.

Quality Management staff and resources support direct service medical providers funded through the Ryan White Act to assure that funded services adhere to established HIV clinical practice standards and Public Health Service (PHS) guidelines; implementing strategies for improvements to quality medical care including vital health-related supportive services to achieve appropriate access and adherence with HIV medical care; and utilizing available demographic, clinical and health care utilization information and health outcome data to monitor the spectrum of HIV-related illnesses and trends in the local epidemic and the impact of Part A services. The Quality Management program aims to build capacity across the Boston EMA to engage in Quality Improvement with training, technical assistance, mini-grants, and other tools.

Funded Programs by Service Category

AIDS Drug Assistance Program (ADAP/HDAP)

- ◆ Community Research Initiative of New England
- ◆ New Hampshire Department of Health and Human Services

Emergency Financial Assistance

- ◆ AIDS Project Worcester
- ◆ Catholic Charitable Bureau of the Archdiocese of Boston
- ◆ Fenway Community Health Center
- ◆ Greater Lawrence Family Health Center
- ◆ Massachusetts Alliance of Portuguese Speakers
- ◆ Making Opportunity Count
- ◆ Multicultural AIDS Coalition, Inc.
- ◆ Upham's Corner Health Center
- ◆ Whittier Street Health Center

Emergency Financial Assistance - MAI

- ◆ Codman Square Health Center / Dorchester House Health / Mattapan Community Health Center
- ◆ Harbor Health Services, Inc.

Food Bank/Home-Delivered Meals

- ◆ AIDS Project Worcester
- ◆ Making Opportunity Count
- ◆ Victory Programs, Inc.

Health Education — Risk Reduction

- ◆ AIDS Project Worcester
- ◆ Boston Children's Hospital
- ◆ Casa Esperanza, Inc.
- ◆ Massachusetts Alliance of Portuguese Speakers
- ◆ Making Opportunity Count
- ◆ Multicultural AIDS Coalition, Inc.
- ◆ Victory Programs, Inc.

Housing

- ◆ Father Bill's & MainSpring
- ◆ Fenway Community Health Center

- ◆ Harbor Health Services, Inc.
- ◆ Justice Resource Institute, Inc.
- ◆ Victory Programs, Inc.

Linguistic Services - MAI

- ◆ Catholic Charitable Bureau of the Archdiocese of Boston

Medical Case Management

- ◆ AIDS Response Seacoast
- ◆ Beth Israel Deaconess Hospital - Plymouth
- ◆ Boston Health Care for the Homeless Program
- ◆ Boston Medical Center Corporation
- ◆ Cambridge Health Alliance
- ◆ Codman Square Health Center / Dorchester House Health / Mattapan Community Health Center
- ◆ Dimock Community Health Center
- ◆ Edward M. Kennedy Community Health Center
- ◆ Fenway Community Health Center
- ◆ Greater Lawrence Family Health Center
- ◆ Harbor Health Services, Inc.
- ◆ Lynn Community Health Center
- ◆ Massachusetts General Hospital - Boston/Chelsea
- ◆ Southern New Hampshire HIV/AIDS Task Force

Medical Case Management - MAI

- ◆ East Boston Neighborhood Health Center
- ◆ Upham's Corner Health Center
- ◆ Whittier Street Health Center

Medical Nutrition Therapy

- ◆ Boston Children's Hospital
- ◆ Community Servings, Inc.

Medical Transportation

- ◆ AIDS Project Worcester
- ◆ Beth Israel Deaconess Hospital - Plymouth
- ◆ Boston Health Care for the Homeless Program
- ◆ Boston Medical Center Corporation
- ◆ Casa Esperanza, Inc.
- ◆ Codman Square Health Center
- ◆ Dimock Community Health Center
- ◆ Edward M. Kennedy Community Health Center
- ◆ Fenway Community Health Center
- ◆ Greater Lawrence Family Health Center
- ◆ Justice Resource Institute, Inc.
- ◆ Lynn Community Health Center
- ◆ Massachusetts General Hospital - Boston/Chelsea
- ◆ Making Opportunity Count
- ◆ Multicultural AIDS Coalition, Inc.
- ◆ Victory Programs, Inc.
- ◆ Whittier Street Health Center

Non-Medical Case Management

- ◆ AIDS Project Worcester
- ◆ Casa Esperanza, Inc.
- ◆ Catholic Charitable Bureau of the Archdiocese of Boston
- ◆ Merrimack Valley Assistance Program
- ◆ Making Opportunity Count
- ◆ Multicultural AIDS Coalition, Inc.
- ◆ Victory Programs, Inc.

Non-Medical Case Management - MAI

- ◆ Massachusetts Alliance of Portuguese Speakers

Oral Health Care

- ◆ BPHC Ryan White Dental Program

Other Professional Services—Legal

- ◆ Justice Resource Institute, Inc.

Other Professional Services—Legal - MAI

- ◆ Fenway Community Health Center

Psychosocial Support

- ◆ AIDS Project Worcester
- ◆ Dimock Community Health Center
- ◆ Fenway Community Health Center
- ◆ Justice Resource Institute, Inc.
- ◆ Making Opportunity Count
- ◆ Southern New Hampshire HIV/AIDS Task Force
- ◆ Victory Programs, Inc.
- ◆ Whittier Street Health Center

Psychosocial Support - MAI

- ◆ Codman Square Health Center / Dorchester House Health / Mattapan Community Health Center
- ◆ East Boston Neighborhood Health Center
- ◆ Multicultural AIDS Coalition, Inc.

Substance Abuse, Residential

- ◆ Victory Programs, Inc.

Funded Programs by Location

MASSACHUSETTS

Boston (Suffolk County)

Boston Children's Hospital
Boston Health Care for the Homeless Program
Boston Medical Center Corporation
BPHC Ryan White Dental Program
BPHC Training & Capacity-Building Program
Community Research Initiative of New England
Community Servings, Inc.
Fenway Community Health Center
Massachusetts General Hospital - Boston
Multicultural AIDS Coalition, Inc.
Victory Programs, Inc.

Dorchester (Suffolk County)

Codman Square Health Center
Harbor Health Services, Inc.
Upham's Corner Health Center

East Boston (Suffolk County)

East Boston Neighborhood Health Center

Jamaica Plain (Suffolk County)

Community Servings, Inc.

Roxbury (Suffolk County)

Casa Esperanza, Inc.
Catholic Charitable Bureau of Archdiocese of
Boston
Dimock Community Health Center
Justice Resource Institute, Inc.
Whittier Street Health Center

Whittier Street Health Center

Cambridge (Middlesex County)

Cambridge Health Alliance
Massachusetts Alliance of Portuguese Speakers

Chelsea (Suffolk County)

Massachusetts General Hospital - Chelsea

Framingham (Middlesex County)

Justice Resource Institute, Inc.

Fitchburg (Worcester County)

Making Opportunity Count

Lawrence (Essex County)

Greater Lawrence Family Health Center

Lynn (Essex County)

Lynn Community Health Center

Plymouth (Plymouth County)

Beth Israel Deaconess Hospital - Plymouth

Quincy (Norfolk County)

Father Bill's & MainSpring

Worcester (Worcester County)

AIDS Project Worcester
Edward M. Kennedy Community Health Center

NEW HAMPSHIRE

Concord

New Hampshire Department of Health and
Human Services

Nashua (Hillsborough County)

Southern New Hampshire HIV/AIDS Task
Force

Portsmouth (Rockingham County)

AIDS Response Seacoast

Manchester (Hillsborough County)

Merrimack Valley Assistance Program

Service Description of Part A Funded Providers

AIDS Project Worcester

85 Green Street, Worcester, MA 01604
P: 508-755-3773 • F: 508-795-1665 • W: www.aidsprojectworcester.org
Michelle Smith, Executive Director

Emergency Financial Assistance **\$ 5,500**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Food Bank/Home-Delivered Meals **\$ 127,455**

This program is funded to provide food services and meals to PLWH in Central Massachusetts. Services include food bank packages, hot meals, and nutritional counseling.

Health Education and Risk Reduction **\$ 40,227**

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Medical Transportation **\$ 70,891**

This program is funded to provide transportation services to PLWH in Worcester County. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Non-Medical Case Management **\$ 114,643**

This program is funded to provide Non-Medical Case Management to PLWH in need of assistance with linkage to care and supported referrals to medical and social service agencies. Non-Medical Case Managers assist clients in accessing services for housing stabilization services, benefits, and health insurance coverage, immigration and legal issues, substance abuse and mental health treatment, medical care, medication adherence, and psychosocial support, as well as other services that address unmet needs.

Psychosocial Support **\$ 165,309**

This program is funded to provide individual and group level psychosocial support in a community setting. Facilitators at this agency lead groups for Latinos, as well as Men's Groups and Women's groups. Topics and themes for the group and individual sessions include coping with grief, stigma, and receiving a new HIV diagnosis.

Beth Israel Deaconess Hospital - Plymouth

275 Sandwich St., Plymouth, MA 02360
P: 508-746-2000 • F: 508-747-8251 • W: www.bidplymouth.org
Kevin Coughlin, President

Medical Case Management

\$ 125,766

This program is funded to provide non-medical case management services to PLWH in the Plymouth area at Beth Israel Deaconess Hospital-Plymouth AIDS Comprehensive Care, Education, and Support Services (ACCESS) Program. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence, and supportive referrals, as well as access to transportation for primary medical care and health-related support services. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation

\$ 3,508

This program is funded for transportation assistance to PLWH in the Plymouth area at Beth Israel Deaconess Hospital-Plymouth AIDS Comprehensive Care, Education, and Support Services (ACCESS) Program. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Boston Children's Hospital

300 Longwood Avenue, Boston, MA 02115
P: 617-355-7528 • F: 617-730-0185 • W: www.childrenshospital.org
Susan Fitzgerald, Program Director of Boston HAPPENS

Health Education and Risk Reduction

\$ 67,872

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Medical Nutrition Therapy

\$ 35,161

The Boston HAPPENS Medical Nutrition Therapy program at Boston Children's Hospital is funded to provide comprehensive medical nutrition therapy services to youth and young adults living with HIV (YLH) and residing within the Boston Eligible Metropolitan Area. Clients receive support in incorporating healthful nutrition-based strategies through nutritional needs assessments, individual and group counseling sessions, and mentored grocery shopping experiences.

Boston Health Care for the Homeless Program

780 Albany Street, Boston, MA 02118
P: 857-654-1000 • F: 857-654-1100 • W: www.bhchp.org
Barry Bock, Executive Director

Medical Case Management

\$ 324,687

This program is funded to provide clinic-based medical case management services to homeless PLWH in the Greater Boston area. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. This program also provides medical case management services at Boston Health Care for the Homeless outreach sites such as shelters and residential programs.

Medical Transportation

\$ 6,996

This program is funded to provide transportation assistance services to homeless PLWH in the Greater Boston area. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Boston Medical Center Corporation

670 Albany Street, 6th Floor, Boston, MA 02118
P: 617-414-7408 • F: 617-414-5806 • W: www.bmc.org
Stephen Pelton, Executive Director

Medical Case Management

\$ 224,762

This program is funded to provide clinic-based medical case management services to adolescent clients in the Greater Boston area. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals.

Medical Transportation

\$ 2,152

This program is funded to provide transportation assistance services to adolescent clients in the Greater Boston area. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Boston Public Health Commission

1010 Massachusetts Avenue, Boston, MA 02118
P: 617-534-7771 • F: 617-534-9599 • W: www.bphc.org
Idalin Andrades, Program Manager

MCM Training and Capacity Building Program

\$ 225,000

This program is funded to provide training & capacity building assistance services to providers funded for Medical Case Management located in the Boston EMA. Services can be provided in a range of modalities, including but not limited to, classroom training, webinars, individualized agency technical assistance, the development and dissemination of resource materials, and through smaller regional provider meetings.

1010 Massachusetts Avenue, Boston, MA 02118
P: 617-534-2344 • F: 617-534-2819 • W: www.bphc.org
Helene Bednarsb, Program Director

Oral Health Care

\$ 1,370,649

This program is funded to assist PLWH in the Boston EMA in accessing dental care and to reimburse participating dental providers for care delivered. Also, the program recruits and enrolls dentists to participate in the program, and educates providers and PLWH on issues relevant to HIV and oral health.

Cambridge Health Alliance

1493 Cambridge Street, Cambridge, MA 02139
236 Highland Avenue, Somerville, MA 02143
P: 617-665-1000 • F: 617-665-1003 • W: www.challiance.org
Patrick Wardell, CEO

Medical Case Management

\$ 352,516

This program is funded to provide clinic-based medical case management services to PLWH in the Greater Cambridge area. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. Services are provided in various settings such as the Zinberg Clinic in Cambridge and Somerville Hospital's Primary Care clinic and PLWH's homes.

Casa Esperanza, Inc.

245 Eustis Street, Roxbury, MA 02119
P: 617-445-1123 • F: 617-445-1126 • W: www.casaesperanza.org
Diliana DeJesus, Director of Planning and Development

Health Education and Risk Reduction

\$ 33,012

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Medical Transportation

\$ 3,212

This program is funded to provide transportation assistance services to homeless PLWH in the Greater Boston area and Merrimack Valley. Services are provided in the form of taxi rides, public transportation, and rides with Non-Medical Case Managers in agency vehicles to enable access to HIV primary medical care and health-related support services.

Non-Medical Case Management

\$ 65,225

This program is funded to provide community-based non-medical case management services through the Tu Bienestar program. The program primarily serves Latino women and men with behavioral health disorders living with HIV/AIDS in Roxbury. Providers can make internal referrals to a range of medical and behavioral health services offered at Casa Esperanza.

Catholic Charitable Bureau of the Archdiocese of Boston

185 Columbia Road, Boston, MA 02121
P: 617-541-0100 • F: 617-541-8781 • W: www.ccab.org
Deborah Kincade Rambo, President

Emergency Financial Assistance **\$ 14,850**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Linguistic Services - MAI **\$ 17,292**

This program is funded to provide both oral and written interpretation and translation services to Ryan White Part A clients in the Greater Boston area to enable clear communication.

Non-Medical Case Management **\$ 52,837**

This program is funded to provide social services coordination, behavioral health and substance use support, housing search assistance and advocacy, and benefits counseling to PLWH in the Greater Boston area.

Codman Square Health Center

637 Washington St Dorchester, MA 02124
P: 617-825-9660 • W: <http://www.codman.org>
Sandra Cotterell, CEO

Emergency Financial Assistance - MAI **\$ 15,940**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Medical Case Management **\$ 427,780**

This program is funded to provide community-based medical case management services to PLWH through services at Codman Square Health Center (CSHC) and Dot House Health (DHH). Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals.

Medical Transportation **\$ 2,800**

This program is funded to provide transportation assistance services to PLWH in Dorchester and South Boston. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Psychosocial Support - MAI **\$ 45,930**

This program is funded to provide individual and group support and counseling services to assist PLWH who identify as Black/African American, Afro-Caribbean, and Hispanic/Latinx in addressing behavioral and physical health concerns. This includes bereavement counseling, childcare issues, HIV support groups, nutritional counseling, and pastoral counseling. This program primarily serves PLWH from Dorchester, Mattapan, and Randolph.

Community Research Initiative of New England

529 Main Street, Boston, MA 02129
P: 617-502-1700 • F: 617-502-1703 • W: www.crine.org
Craig Wells, Deputy Executive Director

AIDS Drug Assistance Program (ADAP)

\$ 47,388

This program is funded to provide drug assistance to eligible PLWHA from the seven Massachusetts counties within the Boston EMA.

Community Servings, Inc.

179 Amory Street, Jamaica Plain, MA 02130
P: 617-522-7777 • F: 617-522-7770 • W: www.servings.org
David Waters, CEO

Medical Nutrition Therapy

\$ 1,060,345

This program is funded to provide comprehensive medical nutrition therapy services through home-delivered meals, nutritional therapy, nutritional supplements, and nutrition care packages to PLWH residing in 18 cities and towns in Massachusetts, including Boston, Braintree, Brockton, Cambridge, Chelsea, Everett, Lawrence, Lowell, Lynn, Medford, Malden, Quincy, Randolph, Revere, Somerville, Winthrop, Weymouth, and Worcester.

Dimock Community Health Center

55 Dimock Street, Roxbury, MA 02119
P: 617-442-8800 • F: 617-442-1702 • W: www.dimock.org
Myechia Minter-Jordan, President & CEO

Medical Case Management

\$ 406,838

This program is funded to provide bilingual and bicultural clinic-based medical case management services to PLWH in the Dorchester/Roxbury neighborhoods. The program mirrors a Patient-Centered Medical Home Model and engages high-risk minorities in the communities mentioned above. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals, as well as access to transportation for primary medical care and health-related support services. The program also provides services integrated into substance abuse treatment. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation

\$ 4,210

This program is funded to provide transportation assistance services to primary minority, African American, and Latino impoverished families and individuals in the Dorchester/Roxbury neighborhoods. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Psychosocial Support

\$ 106,610

This program is funded to provide bilingual and bicultural individual and group level peer support and assistance in obtaining the range of services and entitlements that will meet the needs of PLWH minorities in the Dorchester/Roxbury neighborhoods.

East Boston Neighborhood Health Center

10 Gove Street and 20 Maverick Square, East Boston, MA 02128

P: 617-568-4622 • F: 617-568-4663 • W: www.ebnhc.org

Manuel Lopes, President & CEO

Medical Case Management - MAI

\$ 146,074

This program is funded to provide clinic-based bilingual and bicultural medical case management services to PLWH in the East Boston, Chelsea, Revere, and Winthrop areas. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals, as well as access to transportation for primary medical care and health-related support services. Services are provided in various settings, such as offices and PLWH's homes.

Psychosocial Support - MAI

\$ 20,669

This program is funded to provide individual and group level peer support to PLWH. The sessions focus on obstacles like stigma, behavioral health, and coping with an HIV diagnosis. Bilingual providers deliver courses in English and Spanish.

Edward M. Kennedy Community Health Center

650 Lincoln Street, Worcester, MA 01605

P: 508-854-2122 • F: 617-853-8593 • W: www.kennedychc.org

Stephen Kerrigan, President & CEO

Medical Case Management

\$ 137,311

This program is funded to provide clinic-based medical case management services to PLWH in Worcester County. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals, as well as access to transportation for primary medical care and health-related support services. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation

\$ 3,468

This program is funded to provide transportation assistance services to PLWH in Worcester County. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Father Bill's & Mainspring

430 Belmont Street, Brockton, MA 02301
P: 508-427-6448 • F: 508-427-6943 • W: www.fatherbillsmainspring.org
John Yazwinski, President & CEO

Housing

\$ 251,154

This program is funded to provide housing search and advocacy through Father Bill's and Mainspring housing program to PLWH living primarily in Quincy and surrounding towns on the South Shore. These services assist in securing temporary and permanent housing for clients and in providing them with necessary support services to make the transition into stable housing. Housing advocates continue to work with clients after placement to ensure sustainable, long term housing.

Fenway Community Health Center

1340 Boylston Street, Boston, MA 02215
P: 617-267-0900 • F: 617-859-1250 • W: www.fenwayhealth.org
Jane Powers, Acting CEO

Emergency Financial Assistance

\$ 29,128

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Housing

\$ 320,810

This program is funded to provide both housing search and advocacy services and housing assistance services to PLWH in the Greater Boston Metropolitan area. Housing services at Fenway Health exist within a housing-first model that acknowledges that PLWH must have stable housing to achieve positive health outcomes and viral suppression.

Medical Case Management

\$ 295,277

This program is funded to provide clinic-based medical case management services to PLWH in the Greater Boston Metro area. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. The program has Medical Case Managers who specialize in meeting clients in the community to reduce barriers to care. They provide intensive support around treatment adherence and continuity of medical care. Services are provided at the Boylston Street and Berkeley Street Health Center sites, as well as PLWH's homes.

Medical Transportation

\$ 11,373

This program is funded to provide transportation assistance services to PLWH in the Greater Boston Metropolitan area. Services are provided in the form of rideshare rides through *Circulation*, a HIPPA-compliant, insured ride service, and public transportation to enable access to HIV primary medical care and health-related support services.

Other Professional Services—Legal - MAI **\$78,284**

Key activities provide clients with access to legal services necessary to improve client health outcomes. It aims to reduce the effects of HIV discrimination; assist with access to and maintenance of medical care; remove barriers to accessing care, treatment, and services. This service allows for the provision of professional and consultant services rendered by members of professions licensed and qualified to offer such services by local governing authorities.

\$ 72,354

Psychosocial Support

This program is funded to provide weekly HIV support groups to PLWH residing throughout the Greater Boston Metropolitan area. Support groups are facilitated by Fenway Community Health Center's case management staff using Fenway Health's Patient-Centered Medical Home model of care.

Greater Lawrence Family Health Center

34 Haverhill Street, Lawrence, MA 01841
150 Park St., Lawrence, MA 01841
700 Essex St., Lawrence, MA 01841
73D Winthrop Ave., Lawrence, MA 01841
1 General St., 4th Floor, Lawrence, MA 01741
P: 978-685-7663 • W: www.glfhc.org
John Silva, President & Chief Medical Officer

Emergency Financial Assistance **\$ 29,935**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Medical Case Management **\$ 638,857**

This program is funded to provide clinic and community based medical case management services to PLWH in the Greater Lawrence and Greater Haverhill areas. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. The program engages high-risk minorities, including a large homeless population and undocumented Latino population. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation **\$ 35,420**

This program is funded to provide transportation services to PLWH in Greater Lawrence and the surrounding areas. Services are provided in the form of taxi and van rides and public transportation to enable access to HIV primary medical care and health-related support services.

Harbor Health Services, Inc.

398 Neponset Avenue, Dorchester, MA 02122
P: 617-282-3200 • F: 617-533-2301 • W: www.hhsi.us
Susan B. Lit, Chief Performance and Strategy Officer

Emergency Financial Assistance - MAI **\$ 12,000**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Housing **\$ 180,617**

This program is funded to provide housing assistance to PLWHA in the Greater Boston area. Services include financial aid for short-term or emergency assistance to support temporary and transitional housing. Clients who access this service demonstrate that house is directly related to their health and maintenance of medical care.

Medical Case Management **\$ 308,840**

This program is funded to provide clinic-based medical case management services to PLWHA in the Greater Boston area. Services include linking PLWHA to and retaining PLWHA in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence, and supportive referrals. Services are provided in various settings such as the Neponset Health Center and Geiger Gibson Community Health Center, as well as PLWHA's homes.

Justice Resource Institute, Inc.

75 Amory Street, Rear Entrance, Boston MA 02119
P: 617-457-8150 • F: 617-457-8133 • W: www.jri.org
John Gatto, Executive Director, JRI Health

Housing **\$ 268,898**

This program is funded to provide housing assistance and housing search and advocacy to homeless PLWHA in the Greater Boston and Metro-West area. Services enable clients to obtain and maintain stable, permanent housing through the provision of short-term, individualized housing support services, as well as improve the client's clinical health outcomes through the achievement of stable housing.

Medical Transportation **\$ 4,652**

This program is funded to provide transportation assistance to PLWHA in the Greater Boston and Metro-West area. Services are provided in the form of taxi and van rides and public transportation to enable access to HIV primary medical care and health-related support services.

Psychosocial Support **\$ 243,416**

This program is funded to provide individual and group level peer support to PLWHA in the Greater Boston and Metro West areas. Facilitators of the individual and group support sessions are living with HIV or who have been affected by HIV, substance use, homelessness, and poverty. The topics discussed in these sessions help clients cope with the myriad of emotions associated with thriving with HIV.

Medical Case Management Training & Capacity Building Services **\$ 47,012**

This program is funded to provide training and technical assistance to Peer Leaders who intend to work or are currently employed in HIV peer support programs in community-based and health care organizations across the Boston EMA. Training is offered on three different levels as well as a full-day Support Group Facilitation.

Other Professional Services—Legal **\$ 50,000**

Key activities provide clients with access to legal services necessary to improve client health outcomes. It aims to reduce the effects of HIV discrimination; assist with access to and maintenance of medical care; remove barriers to accessing care, treatment, and services. This service allows for the provision of professional and consultant services rendered by members of professions licensed and qualified to offer such services by local governing authorities.

Lynn Community Health Center

269 Union Street, Lynn, MA 01901
P: 781-581-3900 • F: 781-596-3966 • W: www.lchcnet.org
Kiame Mahaniah, Executive Director

Medical Case Management **\$ 340,872**

This program is funded to provide clinic-based medical case management services to PLWH in Lynn and the surrounding areas. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation **\$ 32,855**

This program is funded to provide transportation services to PLWH in the Greater Lynn area. Services are provided in the form of taxi rides to enable access to HIV primary medical care and health-related support services.

Massachusetts Alliance of Portuguese Speakers

1046 Cambridge Street, Cambridge, MA 02139
P: 617-864-7600 • F: 617-864-7621 • W: www.maps-inc.org
Paulo Pinto, Executive Director

Emergency Financial Assistance **\$ 14,213**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Health Education and Risk Reduction **\$ 15,092**

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Non-Medical Case Management - MAI

\$ 155,817

This program is funded to provide bilingual and bicultural community-based case management services to PLWH, especially Portuguese and Cape Verdean Creole-speaking PLWH in Greater Boston and the surrounding areas. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. Services are provided in various settings, such as offices and PLWH's homes.

Merrimack Valley Assistance Program

8 Wall Street, Concord, NH 03301-3740
P: 603-226-0607 • F: 603-226-9117 • W: www.mvap.org
Lauren Collins-Wilson, Executive Director

Non-Medical Case Management

\$ 153,494

This program is funded to provide bilingual and bicultural community-based case management services to PLWH in the Northern Hillsborough and Western Rockingham Counties of NH. Non-Medical Case Managers assist clients in accessing support services in the community that enhances their quality of life and contribute to positive health outcomes. This includes supported referrals to food resources, public benefits, and housing services. Services are provided in various settings, such as offices and PLWH's homes.

Massachusetts General Hospital - Boston

ZPAR Program
MGH Infectious Disease Unit
55 Fruit St, Boston, MA 02114
P: 617-726-3812 • F: 617-726-7416 • W: www.massgeneral.org
Rochelle Walensky, Chief

Medical Case Management

\$ 224,376

The ZPAR (Z patient at risk) program at MGH Boston provides intensive Medical Case Management to PLWH with identified housing, substance use, and medical adherence needs. Patients in this program are recently diagnosed with HIV or transitioning to the community from an outpatient setting. Medical Case Managers in this program assist patients in navigating from the Emergency Room to an inpatient setting and back into the city with the resources they need to achieve positive health outcomes.

Medical Transportation

\$ 3,795

The ZPAR medical transportation program is funded to provide transportation services to PLWH in the Greater Boston area. Services are provided in the form of public transit and rideshare rides to enable access to HIV primary medical care and health-related support services.

Massachusetts General Hospital - Chelsea

151 Everett Avenue, Chelsea, MA 02150
P: 781-485-6135 • F: 617-887-3678 • W: www.mgh.org/chelsea
Anne-Marie Duffy-Keane, Interim Executive Director

Medical Case Management **\$ 222,915**

This program is funded to provide clinic-based medical case management services to PLWH in Chelsea and its surrounding communities. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation **\$ 2,415**

The MGH Chelsea, medical transportation program, is funded to provide transportation services to PLWH in the Chelsea and surrounding communities. Services are provided in the form of public transit and rideshare rides to enable access to HIV primary medical care and health-related support services.

Making Opportunity Count, Inc.

49 Nursery Lane, Suite 201, Fitchburg, MA 01420
P: 978-345-7040 • W: www.moc.inc.org
Kevin Reed, Executive Director

Emergency Financial Assistance **\$ 22,000**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Food Bank/Home-Delivered Meals **\$ 96,537**

Nutrition Assessments and Nutrition counseling with a registered dietician trained in HIV and Nutrition. Provide nutrition education groups and group nutrition assessments. Food packages include a Goya Spanish Food selection upon request.

Health Education and Risk Reduction **\$ 51,365**

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Medical Transportation **\$ 17,570**

This program is funded to provide transportation services to PLWH in Northern Worcester County. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Non-Medical Case Management **\$ 272,922**

This program is funded to provide bilingual and bicultural community-based case management services to PLWH in Northern Worcester County. Services include facilitating access to social support programs that can meet clients' needs. Non-Medical Case Managers also conduct comprehensive assessments, individual service plans, and make supportive referrals. Services are provided in various settings, such as offices and PLWH's homes.

Psychosocial Support **\$ 55,434**

This program is funded to provide individual and group level peer support for PLWH to cope with the myriad of emotional challenges associated with an HIV diagnosis. Advocates counsel PLWH to manage grief, stigma, and behavior change. Advocates also work closely with Non-Medical Case Managers and participate in goal setting activities with clients.

Multicultural AIDS Coalition, Inc.

9 Palmer Street, Roxbury, MA 02119

P: 617-442-1622 • F: 617-442-6622 • W: www.mac-boston.org

Gary K. Daffin, Executive Director

Emergency Financial Assistance **\$ 6,000**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Health Education and Risk Reduction **\$ 36,339**

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Medical Transportation **\$ 2,634**

This program is funded to provide transportation assistance to PLWHA in the Jamaican Plain and Greater Boston areas. Services are provided in the form of taxi and van rides and public transportation to enable access to HIV primary medical care and health-related support services.

Non-Medical Case Management **\$ 159,593**

This program is funded to provide PLWH in the Greater Boston area who have been identified by Peer Advocates as having significant barriers to accessing care and other services. The program provides guidance and assistance in coordinating access to essential services, behavioral health, and substance use services, benefits counseling, and housing search and advocacy.

Psychosocial Support - MAI **\$ 89,218**

This program is funded to provide individual and group level peer support for PLWH to cope with the myriad of emotional challenges associated with an HIV diagnosis. Advocates counsel PLWH to manage grief, stigma, and behavior change. The program provides culturally competent services for target groups affected by HIV, including MSM of color and Latina women.

New Hampshire Department of Health and Human Services

29 Hazen Drive, Concord, NH 03301
P: 603-271-4502 • F: 603-271-4934 • W: www.dhhs.state.nh.us/dphs/bchs/std/care.htm

Elizabeth Daly, Bureau Chief

AIDS Drug Assistance Program (ADAP/HDAP)

\$ 103,658

This program is funded to provide medications to PLWH in the New Hampshire counties of the EMA. All drugs listed on the New Hampshire ADAP formulary shall be provided to clients.

Southern New Hampshire HIV/AIDS Task Force

75-77 Northeastern Boulevard, Nashua, NH 03062
P: 603-882-3616-8464 • F: 603-595-1480 • W: www.aidstaskforcenh.org

Peter Kelleher, President & CEO

AIDS Response Seacoast
7 Junkins Avenue, Portsmouth, NH 03801
P: 603-433-5377 • F: 603-278-7993 • W: www.aidsresponse.org
Richard Wagner, Executive Director

Medical Case Management

\$ 343,928

Southern New Hampshire Task Force

This program is funded to provide community-based medical case management to PLWH in Hillsborough, Strafford, and Rockingham Counties of NH. Services include linking eligible clients to necessary services, with a focus on HIV medical care and connection to health insurance or payment source for treatment.

AIDS Response Seacoast

This program is funded to provide community-based medical case management services to PLWH in the Portsmouth, New Hampshire area, as well as clients from Rockingham and Strafford Counties. Services include assessing clients' needs and making appropriate referrals to collateral supports to ensure adequate medical care, nursing, home health care, hospice, personal care, housing, legal services, and access to coordinated substance abuse treatment and mental health providers.

Psychosocial Support

\$ 76,532

This program is funded to provide PLWH in the Hillsborough, Rockingham, and Strafford counties with support treatment adherence and reduce viral loads among new and existing clients.

Upham's Corner Health Center

500 Columbia Road, Dorchester, MA 02125

P: 617-287-8000 • F: 617-929-9062

W: www.uphamscornerhealthcenter.org

Jagdeep Trivedi, Chief Executive Operator

Emergency Financial Assistance

\$ 5,500

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Medical Case Management - MAI

\$ 167,121

This program is funded to provide clinic-based Medical Case Management services to PLWH in Dorchester's Upham's Corner neighborhood. Providers assist eligible clients with treatment adherence, navigating medical care, and referrals to behavioral health and substance use services. The program provides culturally competent services to a large Cape Verdean population.

Victory Programs, Inc.

965 Massachusetts Avenue, Boston, MA 02118

P: 617-541-0222 • F: 617-541-0094

Boston Living Center, 29 Stanhope Street, Boston MA 02116

P: 617-236-1012 • F: 617-236-0334 • W: www.vpi.org

Sarah Porter, Interim CEO

Food Bank/Home-Delivered Meals

\$ 533,369

This program is funded to provide hot meals and nutritional counseling to PLWH in the greater Boston area at the Boston Living Center site.

Health Education and Risk Reduction

\$ 94,224

This program is funded to provide education on various topics related to reducing the risk of transmission, as well as to identify resources in the community that complements and supports risk reduction.

Housing

\$ 148,481

This program is funded to assist PLWH in the Boston Eligible Metropolitan Area in accessing and maintaining stable housing including assistance in completing housing applications, connecting individuals to rental assistance, legal aid and landlord mediation, improving housing safety and security, and facilitating referrals for support services aimed at keeping people housed (e.g., home health aides, visiting nurse services, cleaning services).

Medical Transportation

\$ 7,495

This program is funded to provide transportation services to PLWH in the Boston Eligible Metropolitan Area. Services are provided in the form of taxi rides and public transportation to enable access to HIV primary medical care and health-related support services.

Non-Medical Case Management **\$ 125,485**

This program is funded to provide guidance and assistance to PLWH in the Boston Eligible Metropolitan Area in accessing medical, social, community, legal, financial, and other services. Case Managers work with clients to coordinate non-medical care through in-person meetings and needs assessments.

Psychosocial Support **\$ 55,451**

This program is funded to provide PLWH in the Eligible Metropolitan Area with individual and group counseling to address behavioral and physical health concerns, specifically, to promote healthy behavior change, facilitate access to needed services as appropriate, and to provide social support to reduce isolation and combat stigma.

Substance Abuse Residential **\$ 142,131**

This program is funded to provide bed days for PLWH at various recovery homes, short-term intensive treatment programs, and residential service sites. Services include substance abuse, counseling, specialized treatment, and aftercare planning. Services are provided by a physician or under the supervision of a physician or by other qualified personnel.

Whittier Street Health Center

1290 Tremont Street, Roxbury, MA 02120
P: 617-427-1000 • F: 617-989-3247 • W: www.wshc.org
Frederica M. Williams, CEO

Emergency Financial Assistance **\$ 5,500**

This program is funded to provide limited one-time or short-term payments to assist Ryan White Part A clients with an urgent need for essential items or services necessary to improve health outcomes, including utilities, housing, food, transportation, and medication.

Medical Case Management - MAI **\$ 154,916**

This program is funded to provide bilingual and bicultural clinic-based medical case management services to PLWH in the Greater Boston area. Services include linking and retaining PLWH in healthcare and psychosocial services through information, comprehensive assessment, treatment adherence and supportive referrals, as well as access to transportation for primary medical care and health-related support services. Services are provided in various settings, such as offices and PLWH's homes.

Medical Transportation **\$ 6,001**

This program is funded to provide transportation assistance to PLWHA in the Greater Boston area, primarily minorities in Dorchester and Roxbury. Services are provided in the form of taxi and van rides and public transportation to enable access to HIV primary medical care and health-related support services.

Psychosocial Support

\$ 74,444

This program is funded to provide individual and group level peer support, peer networking sessions, and assistance in obtaining the range of services and entitlements that will meet the needs of PLWH, primarily minorities in Dorchester and Roxbury.

Staff Contact List

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**BOSTON
PUBLIC
HEALTH
COMMISSION**

