

Outcome Summary Report Instructions

Providers are expected to provide a detailed description of health and quality of life outcomes for clients who received services. This report will be due twice per year, once with your Q2 Quarterly Report, and once with your Q4 Quarterly report. With each report you will examine data from the previous six month period, so the first report will cover March 1-August 31, and the second report will cover September 1-February 28. *If the program is funded for multiple service categories, you only need to fill out one report.* In order to report on outcomes across two or more service categories, use e2Boston to look at all outcomes data your agency has.

Viral Suppression

Report the percentage of clients who are virally suppressed, based on the number of outcome reports received and the number of clients served. This number will typically be lower than the viral suppression percentage among clients with outcome reports, but it will give you an idea of viral suppression across your agency.

Outcome Report Submission

This section is **only** for agencies who have submitted less than 85% of their outcome reports in the preceding six month period. In order to determine this number, use the Performance Summary report in e2Boston with the corresponding date range. This report only takes into account the number of submitted reports and the number of deadlines that have passed in the six month period. The number of outcome reports you have yet to complete does not factor in.

Virally Unsuppressed Individuals

All services play an important role in the health and well being of PLWH, and this section will highlight some of the most vulnerable PLWH. Understanding who they are will help tailor services to their needs and ultimately help them reach and maintain viral suppression.

Outcome Summary Report

March 1 - August 31 September 1 - February 28

<p>1. <i>Divide the number of virally suppressed clients by the total number of unique clients served in the same period.</i> What percentage of clients served are virally suppressed? 78% of all MCM clients served between 3/1/2016 and 5/31/2016 were virally suppressed.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Quarter 1+2:</td> <td style="width: 50%;">Quarter 3+4:</td> </tr> <tr> <td>Total # clients served 100</td> <td>Total # clients _____</td> </tr> <tr> <td>Total # Virally Suppressed 78</td> <td>Total # Virally Suppressed _____</td> </tr> </table>	Quarter 1+2:	Quarter 3+4:	Total # clients served 100	Total # clients _____	Total # Virally Suppressed 78	Total # Virally Suppressed _____
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<p>2. <i>Only answer this section if you submitted less than 85% of eligible reports in the previous six month period. Use the Performance Summary Report to identify your % of submitted and missed outcomes.</i> Please state the percentage of reports you submitted, describe challenges you faced gathering outcomes information, and how to improve your submission rate.</p> <p>We submitted 68% of all outcome reports during Q1 and Q2 of FY16. Our program faced a number of reporting barriers, including the sudden departure of our outreach coordinator who normally imports outcome scores to e2Boston. We had most of the reports completed, but were unable to import the data into e2Boston. The staff was not as familiar with e2Boston, but worked together in three days to complete the task at hand by manually entering information. During the next six months we will focus on routinely adding in outcomes instead of relying on importing data once a month.</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Quarter 1+2:</td> <td style="width: 50%;">Quarter 3+4:</td> </tr> <tr> <td>%Submitted 68%</td> <td>%Submitted _____</td> </tr> <tr> <td>% Missed 32%</td> <td>% Missed _____</td> </tr> </table>	Quarter 1+2:	Quarter 3+4:	%Submitted 68%	%Submitted _____	% Missed 32%	% Missed _____
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% Missed 32%	% Missed _____						
<p>3. <i>Using the Visual Analytics (Demographics) Outcome report, describe the main demographic characteristics of clients not virally suppressed. Describe any plans to engage these clients to help them reach viral suppression.</i> There were a total of 22 clients not virally suppressed during Q1 and Q2. The majority of these clients were under the age of 45, heterosexual and white. 76% of these clients also indicated they have trouble taking medication (In Crisis or Poor Adherence Status). We plan to increase the number of times we discuss the importance of medication adherence and note it in the client's progress notes. We will also contact the client directly for outcomes information and use that as a way to discuss medication adherence or another barrier to health the client has.</p>							

Complete the below outcomes chart for this quarter:

Outcomes Measure 1	Outcomes Measure 2
Stabilize or Improve Client health.	Stabilize or improve maintenance of medical care among PLWH in Boston EMA.
<p>EMA Goal: 88% of clients have a CD4 count over 200</p> <p>1. What percent of your clients have a CD4 count \geq200? 79% of our clients have a CD4 count over 200</p>	<p>EMA Goal: At least 75% of all clients receive a medical visit in last six months.</p> <p>2. 88% of clients receiving medical visit in last 6 months EMA Goal: 95% of all clients have Good/Fair or Excellent Medication adherence.</p> <p>3. 94% of clients with Good/Fair or Excellent medication adherence</p>