

Find
social
services
the
easy
way

Step 1: Tell us where you want to find services

Step 2: Use our tools to pick the services you want

Step 3: We provide the information you need to connect to the resources you chose

Advocating for People in Need

HelpSteps, a collaborative effort between Dr. Eric Fleepler, the Online Advocate team at Boston Children's Hospital and the Mayor's Health Line of the Boston Public Health Commission, is a free web-based tool that enables users to perform customized searches of local agency listings,

yielding results organized according to users' specific needs and location. Built on a database that includes information on over 1,600 in-state agencies, it truly is your most comprehensive option for finding the health and social services you need. See for yourself at HelpSteps.com!

Trainings & Info Sessions:

Interested in learning more? Contact the Mayor's Health Line to schedule an on-site HelpSteps training & information session.

EDasilva@bphc.org

Feedback & Questions?

Let us know about your experience!

Mayor's Health Line
617-534-5050
info@helpsteps.com



HelpSteps Proven Effective

Bringing attention to unaddressed social problems, research conducted by Dr. Fleepler et al. has shown HelpSteps to be a vital tool for connecting people to local services. Of the study participants, 40% reported following up with selected agencies after 1-3 months. Overall, 92% recommended HelpSteps— as it enables users to take steps toward a better tomorrow today.

Want to learn more? Watch this YouTube exclusive with Dr. Fleepler.



Contributing to Equity in Access

ACCESSIBLE

User-friendly online platform removes barriers, connecting you directly to the services you need.

RELIABLE

Top-quality directory of agencies, regularly updated to offer information you can trust.

REFINED

Search tools filter by priority services and location, leaving only the most appropriate places to turn.

