**Ex-Offender Resources**

- Aid to Incarcerated Mothers  
  32 Rutland Street, Boston  
  617-536-0056

- SPAN  
  110 Arlington Street, Boston  
  617-423-9726

**Legal Assistance**

- Greater Boston Legal Services  
  197 Friend Street, Boston  
  617-371-7234

- Disability Law Center  
  11 Beacon Street, Boston  
  617-723-8455  
  800-672-9992

**Mental Health Resources**

- Mental Health Boston Emergency Services Team (BEST)  
  800-981-4357

- Homeless Outreach Team  
  Solomon Carter Fuller Mental Health Center  
  85 East Newton Street, Boston  
  617-626-8807

**Substance Abuse Resources**

- MA Drug & Alcohol Help Line  
  800-327-5050

- Institute for Health and Recovery  
  617-681-3991  
  For families

- Alcoholics Anonymous  
  617-426-9444

- Narcotics Anonymous  
  617-884-7709

- Boston Public Health Commission Substance Abuse Services  
  727 Massachusetts Ave., Boston  
  617-534-5554

**Veteran's Services**

- New England Shelter for Homeless Veterans  
  17 Court Street, Boston  
  617-371-1800

- City of Boston Veteran's Services  
  43 Hawkins Street, Boston  
  617-635-3039

- Veteran's Benefits Clearing House  
  128 Warren Street, Roxbury  
  617-541-8846

- Homeless Women Veteran's Program  
  Boston VA Medical Center  
  150 South Huntington Ave., Jamaica Plain  
  617-232-9500

**Elderly Resources**

- Boston ElderINFO  
  110 Chauncy Street, Boston  
  617-292-6211

- Boston Elderly Commission  
  One City Hall Square, Room 271, Boston  
  617-635-4366

- Elders Living at Home  
  Boston Medical Center  
  One Boston Medical Center Place, Boston  
  617-538-6193

- Hearth  
  1640 Washington Street, Boston  
  617-369-1560

- Ethos  
  555 Armoory Street, Jamaica Plain  
  617-522-6700

**Youth Resources**

- Department of Social Services (DSS)  
  Child at Risk Hotline  
  800-792-5200

- Boston GLASS Community Center  
  93 Massachusetts Ave., Boston  
  617-266-3349  
  Gay & Lesbian Social Services

- Bridge Over Troubled Waters  
  47 West Street, Boston  
  617-423-9575

- Boston Center for Youth & Families  
  1481 Tremont Street, Boston  
  617-635-4920

**Resources for People who are Homeless**

Established in 1983 by an Act of the Boston City Council, the Emergency Shelter Commission actively serves Boston's homeless by offering referrals to emergency shelter and other services. The Commission serves as a resource to service providers as well as the community in general by providing information on issues relating to the homeless population.
# Housing Resources

**Boston Housing Authority**
52 Chauncy Street, Boston
617-988-4200

**HomeStart**
105 Chauncy Street, Boston
617-542-0338
Shelter Referral Required

**Metropolitan Boston Housing Partnership**
125 Lincoln Street, Boston
617-425-6700

**Action for Boston Community Development**
617-346-6398

**City of Boston**
One City Hall Square
Rental Housing Resource Center
Room 709, 617-635-4200

**HomeStart**
105 Chauncy Street, Boston
617-542-0338

**Shelter Referral Required**

**Metropolitan Boston Housing Partnership**
125 Lincoln Street, Boston
617-425-6700

**Action for Boston Community Development**
617-346-6398

**City of Boston**
One City Hall Square
Rental Housing Resource Center
Room 709, 617-635-4200

**Fair Housing Commission, Metrolist**
Room 966, 617-635-3321

**Boston Homelessness Prevention Clearinghouse**
617-425-6692

**Cardinal Medieros Center**
Holy Trinity Church
140 Shawmut Avenue, Boston
617-451-9331

**St. Francis House**
39 Boylston Street, Boston
617-542-4211
Daily 7 AM - 3 PM

**Women's Lunch Place**
Church of the Covenant
67 Newbury Street, Boston
617-267-0200
Women and Children only
Mon. - Sat. 8 AM - 2PM

**Bridge Over Troubled Waters**
47 West Street, Boston
617-423-5976
Individuals under age 24

**Boston Night Center**
31 Bowker Street, Boston
617-248-1998
Daily, 5 PM - 7 PM

## Day Drop In Programs

<table>
<thead>
<tr>
<th>Program Name</th>
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<th>Phone</th>
</tr>
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<td>Cardinal Medieros Center</td>
<td>Holy Trinity Church</td>
<td>617-451-9331</td>
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<tr>
<td>St. Francis House</td>
<td>39 Boylston Street, Boston</td>
<td>617-542-4211</td>
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<tr>
<td>Women’s Lunch Place</td>
<td>Church of the Covenant</td>
<td>617-977-3229</td>
</tr>
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<td>47 West Street, Boston</td>
<td>617-423-5976</td>
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* Denotes Wheelchair Accessibility

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## Shelter Resources

**Shelter intake processes vary; individuals can call in advance for times of lottery and intake.**

### Adult Shelter

**MEN ONLY**

- **Pine Street Inn Men’s Inn**
  444 Harrison Avenue, Boston
  617-892-6200

- **United Homes Shelter**
  540 Columbia Road, Dorchester
  617-265-4515

**WOMEN ONLY**

- **Pine Street Inn Women’s Inn**
  383 Albany Street, Boston
  617-892-9306

- **Rosie’s Place**
  889 Harrison Avenue, Boston
  617-442-9322

- **Sancta Maria**
  11 Waltham Street, Boston
  617-423-4366

**MEN AND WOMEN**

- **Kingston House**
  39 Kingston Street, Boston
  617-838-5919

- **Long Island Shelter**
  Boston Harbor
  617-534-7101

- **Shattuck Shelter**
  170 Morton Street, Jamaica Plain
  617-977-3229

- **Woods Mullen Shelter**
  794 Albany Avenue, Boston
  617-534-7101

**Night Drop In Programs**

- **Boston Night Center**
  31 Bowker Street, Boston
  617-248-1998
  Daily, 8:30 PM - 6:30 AM

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## Family Shelter

To access most family shelters a household must apply with the Massachusetts Department of Transitional Assistance (DTA) by calling or visiting a local office:

- **DTA Family Housing**
  2201 Washington Street, Roxbury
  617-989-6100

- **DTA New Market Square**
  1010 Massachusetts Ave., Boston
  617-989-2200

If a family is not eligible for DTA shelter placement they can access shelters with “community rooms”.

**FAMILY SHELTERS WITH COMMUNITY ROOMS**

- **Casa Nueva Vida**
  53 Glen Road
  Jamaica Plain
  617-524-6332

- **Crossroads**
  56 Haare Street
  East Boston
  617-567-5926

- **Project Hope**
  45 Magnolia Street
  Dorchester
  617-442-1880

- **Sojourner House**
  85 Rockland Street
  Roxbury
  617-442-0590

- **Crittenton Hastings House**
  10 Pershing Road
  Brighton
  617-782-7600

- **Nazarath House**
  91 Regent Street, Roxbury
  617-541-0100

- **Queen of Peace**
  401 Quincy Street
  Dorchester
  617-286-4182

- **Traveler's Aid**
  Family Emergency Shelter Program
  Available after 5:00 PM through the Mayor's Temporary Home for 24 hour Hotline 617-635-4500

- **Women and Children**
  41 New Chardon Street,
  Boston
  617-720-3611

- **Casa Nueva Vida**
  53 Glen Road
  Jamaica Plain
  617-524-6332

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## Food Assistance

**Project Bread Food Source Hotline**
800-645-8333
Food and food stamp access

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## Benefits Access

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Social Security</td>
<td>10 Causeway Street, Boston</td>
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<tr>
<td></td>
<td>617-565-8903</td>
</tr>
<tr>
<td>Department of Transitional Assistance</td>
<td>Access Hotline: 800-249-2007</td>
</tr>
<tr>
<td>Domestic Violence Resources</td>
<td>Resources for people with disabilities</td>
</tr>
<tr>
<td></td>
<td>617-537-8137</td>
</tr>
</tbody>
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## Domestic Violence Resources

<table>
<thead>
<tr>
<th>Program Name</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Safelink</td>
<td>877-785-2020</td>
</tr>
<tr>
<td></td>
<td>Statewide 24 hour Domestic Violence Hotline</td>
</tr>
<tr>
<td>Boston Public Health Commission</td>
<td>Domestic Violence Program</td>
</tr>
<tr>
<td></td>
<td>1010 Massachusetts Ave., Boston</td>
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<tr>
<td></td>
<td>617-534-2867</td>
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## Health Care Access

<table>
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<tr>
<th>Program Name</th>
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</thead>
<tbody>
<tr>
<td>Boston Health Care for the Homeless Program</td>
<td>729 Massachusetts Ave., Boston</td>
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<tr>
<td></td>
<td>617-414-7779</td>
</tr>
<tr>
<td>JRI</td>
<td>25 West Street, Boston</td>
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<tr>
<td></td>
<td>617-457-8142</td>
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<tr>
<td></td>
<td>For persons with HIV / Aids</td>
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<tr>
<td>Boston Public Health Commission</td>
<td>Mayor’s Health Line</td>
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<tr>
<td></td>
<td>800-847-0710</td>
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<tr>
<td></td>
<td>617-534-5050</td>
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<tr>
<td>MASS Health</td>
<td>888-665-9993</td>
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